

# Look East

City of Norwood Payneham & St Peters Newsletter • August 2020



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City of  
Norwood  
Payneham  
& St Peters

## Council Facilities

### Norwood Town Hall

175 The Parade, Norwood  
PO Box 204, Kent Town 5071  
T: 8366 4555  
E: townhall@npsp.sa.gov.au

### Norwood Concert Hall

George Street, Norwood  
T: 8366 4557  
E: norwoodch@npsp.sa.gov.au  
W: www.norwoodconcerthall.com.au

### Glynde Depot

30 Davis Road, Glynde  
T: 8360 9001

### Norwood Library

110 The Parade, Norwood  
T: 8366 4546

### Payneham Library & Community Facilities Complex (Tirkandi)

2 Turner Street, Felixstow  
T: 8336 0333

### St Peters Library

101 Payneham Road, St Peters  
T: 8334 0200  
E: stpeters@npsp.sa.gov.au

### Cultural Heritage Centre

101 Payneham Road, St Peters  
T: 8334 0262  
E: dschumann@npsp.sa.gov.au

### Payneham Community Centre

374 Payneham Road, Payneham  
T: 8366 4640  
E: paynehamcommunitycentre@  
npsp.sa.gov.au

### Payneham Memorial Swimming Centre

OG Road, Felixstow  
T: 8336 1978

### Norwood Swimming Centre

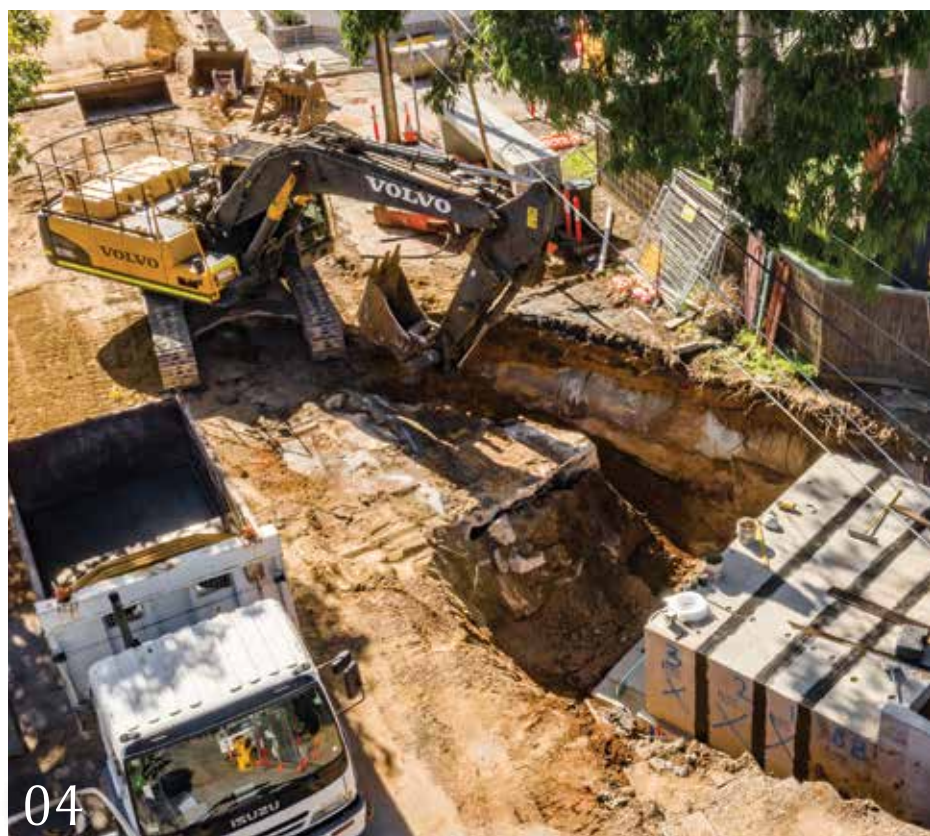
Phillips Street, Kensington  
T: 8431 1327

### St Peters Child Care Centre & Preschool

42-44 Henry Street, Stepney  
T: 8362 1843  
E: spccc@npsp.sa.gov.au



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Look East is distributed to homes and businesses within the City of Norwood Payneham & St Peters.

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A young boy with short brown hair, wearing a white short-sleeved shirt and khaki shorts, is climbing a yellow and blue playground structure. He is smiling and looking down. The structure has yellow handrails and blue vertical supports. The background is a blurred outdoor setting with trees and a bright sky.

## Welcome back!

**Following a brief closure to help reduce the spread of COVID-19, the Council's playgrounds re-opened to hundreds of children and families on 6 May.**

Encouraging everyone to continue enjoying our many parks and playgrounds, Mayor Bria also asks everyone to continue adhering to social distancing measures and practicing good hygiene.

"Why not take a stroll or bike ride along the River Torrens Linear Reserve, explore St Peters Billabong, immerse in nature play at Felixstow Reserve, enjoy the accessible playground at Drage Reserve (pictured) or explore the new facilities at Syd Jones Reserve."

Explore the Council's parks and playgrounds at [www.npsp.sa.gov.au/parksandplaygrounds](http://www.npsp.sa.gov.au/parksandplaygrounds)

# Mayor's Message

## *Welcome to the August 2020 edition of Look East*



**To say the first half of the year has been a challenging time is an understatement.**

The bushfires over summer, followed by the COVID-19 pandemic in autumn has tested us all, affecting the way we live, work and play.

As a parent of three school-aged children, I empathise with other parents in respect to the difficult decisions they had to make about their children's education during the early stages of COVID-19.

As a former small business owner, I also appreciate the economic impact that physical distancing restrictions have had on many previously thriving local businesses.

As Mayor, I also felt disappointment for our community as events were postponed, swimming pools closed, and access to facilities and Volunteer services and programs suspended.

As we reflect on the previous months, we can all be proud of the way we—individually and collectively—have adhered to and respected the restrictions and health guidelines designed to slow the spread of COVID-19 in our community.

For this, I say thank you. I am very proud of and grateful for our caring and resilient community.

While no one can be certain what community life in our City will look like when the pandemic is behind us, what is certain is that our social interactions with others, particularly those who are isolated and vulnerable, will never be more important.

Things we previously took for granted, such as playing and watching sport, catching-up with friends at a cafe, borrowing books at the library or attending a concert, will also take on a greater level of importance, appreciation and enjoyment.

It has been pleasing to see restrictions easing, our Libraries and facilities re-opening, children and families enjoying our parks and playgrounds, and people getting back out into the community. Read about how some of our Council services have changed on page 6.

As our community evolves towards a new 'normal', I encourage you to support local traders wherever possible to help boost our local economy and create and maintain employment opportunities.

We should also draw inspiration from the many random acts of kindness and generosity shown of people in our community and elsewhere during the pandemic. Let's use these examples to continue to be kind and respectful to others and show compassion to those experiencing hardship and anxiety to help make a positive difference to their day.

Like other tiers of government, Local Government is working hard to meet the economic challenges as a result of COVID-19. In recent months, the Council has developed a comprehensive package to provide financial relief and other support measures for residents, businesses, community and sporting clubs experiencing hardship.

At the same time, the Council has not lost sight of its responsibility to look to the future and deliver infrastructure projects for our community. These projects include:

- Redevelopment of Norwood Oval, including the new Wolf Blass Community Centre (page 2);
- Redevelopment of six tennis courts and construction of new unisex change rooms and facilities at Payneham Oval;
- Introduction of a Scramble Crossing at The Parade and George Street intersection; and
- Construction of the Beulah Road Bicycle Boulevard.

In preparing the 2020–2021 Budget, the Council was mindful of the current economic conditions and has responded by limiting the residential (average) rate increase to 0.23% (equating to a \$3 increase) and the commercial (average) rate increase to 0.74% (equating to a \$19 increase). Read the Annual Business Plan summary on pages 24–35.

I hope you enjoy this edition of Look East.

**Robert Bria**  
Mayor



# On the home stretch

## *Norwood Oval redevelopment nears completion*

**The much loved and iconic Norwood Oval is set to become Adelaide's premier SANFL sporting ground, as construction of new clubrooms and member and player facilities enters the final stages.**

Situated in close proximity to the Adelaide CBD and in the heart of Adelaide's premier mainstreet The Parade, Norwood Oval is a boutique and historic ground with much to offer and special 'sense of place'—and the new clubrooms and member's facilities will bolster its appeal as not only the home of the mighty Redlegs but as a place to watch and enjoy Australian Rules Football.

The new facilities will significantly enhance accessibility for all patrons while providing facilities for both male and female players and umpires to accommodate and encourage increased female participation.

Among the vast range of new features, the multi-purpose facility includes a new 180 seat members clubroom and function space and new Premier's Bar.

The Sir Edwin T Smith Stand has also undergone significant renovation and now boasts refurbished home team changerooms with associated unisex showers and toilets, and a merchandise outlet.

Norwood Football Club staff will also enjoy new administration offices and meeting spaces on a new mezzanine level in the Sir Edwin T Smith Stand.

Unisex facilities for both umpires and away teams have been constructed under the Western Stand, together with match day facilities, kiosk and public toilets.

At street view, patrons will first notice streetscape improvements and the revitalised main entrance on Woods Street which will provide direct and at grade access into the historic Norwood Oval, vastly improving accessibility for patrons.

Following some unfavourable weather conditions, construction is now scheduled to be completed during mid to late September.

For further information about the Norwood Oval redevelopment, please visit the Council's website at [www.npsp.sa.gov.au/majorprojects](http://www.npsp.sa.gov.au/majorprojects) or contact the Manager, Economic Development & Strategic Projects, Keke Michalos, on 8366 4524 or email [kmichalos@npsp.sa.gov.au](mailto:kmichalos@npsp.sa.gov.au)



# Fortis in Procella

*Strength in adversity*

**Since its inauguration in 1878, the Norwood Football Club—better known as the mighty Redlegs—has been at the heart of our City’s community and cultural spirit.**

Winning a premiership in their first season, the Club has since gone on to secure a further 29 premierships, with loyal and loud supporters behind them every step of the way.

But in 2020, the football season as we know it wasn’t to be. As the COVID-19 pandemic made its way across Australia, no sporting code was immune to the impacts and the SANFL competition was over before it had begun.

“Throughout our 141 year history, Redlegs supporters have always stuck together, standing up to everything that has challenged the Club—and this wasn’t going to be any different,” says Norwood Football Club Chief Executive, James Fantasia.

As physical distancing and restrictions on gatherings were imminent, the Club knew they needed to call on their loyal and passionate supporters.

On 20 March, the Norwood Football Club reached out to supporters to rally around the Club as they weathered the impacts of the COVID-19 pandemic—and to show *Fortis in Procella* (strength in adversity).

*“Though one of the most challenging chapters in our Club’s history, it has also become one of the proudest. The response we have received from our supporters to the Fortis in Procella campaign has been nothing short of overwhelming.”*

The *Fortis in Procella* campaign was an unprecedented solution to an unprecedented challenge.

“With the football season suspended indefinitely, we knew this would significantly affect the Club’s financial sustainability and so we needed to act quickly.”



A collection of limited edition *Fortis in Procella* merchandise was made available through the Club’s website and quickly snapped up by 2,031 passionate supporters, now known as the red and blue *Fortis in Procella* army.

“The contributions of these supporters will be celebrated when we return to Norwood Oval as a team and as a community.”

“The *Fortis in Procella* army will be invited to gather on the Oval for a photo that will immortalise these supporters—our heroes—and will hang with pride in our new clubrooms.”

“The photo will truly capture *Fortis in Procella* and serve as a reminder of how our fans, supporters and members came together during one of our toughest times. A reminder of how together, we came back stronger than ever.”

For further details about the *Fortis in Procella* campaign and Norwood Football Club, visit the Club’s website at [www.norwoodfc.com.au](http://www.norwoodfc.com.au)



# Third Creek Stormwater Drainage Upgrade

## *Stage 1 construction complete*

**The Third Creek Drainage Upgrade Project forms part of a \$38.4 million program to upgrade the capacity of the City's stormwater drainage network over a 15 year period.**

The overall program is being implemented by the Council to reduce the impacts of flooding, helping to protect residents, their homes and property, as well as the City's assets such as footpaths, kerbing and street trees.

Upgrades to Third Creek—which commenced in February 2020 at a cost of \$2.5 million—will be carried out over several stages with the first stage now complete.

Included in the stage one works, which extend from Payneham Road to Lewis Road, was the construction of 200 metres of new drainage infrastructure to realign Third Creek through Ashbrook Avenue and the former Schweppes site at 382 Payneham Road, and relocation of SA Water mains water and sewer services.

These works will increase the capacity and level of flood protection offered by this section of the creek from a five year event to a one in 100 year event.

Detailed designs are currently being finalised for stage two of the Third Creek Drainage Upgrade Project, with construction scheduled to commence and be completed within the 2021–2022 financial year.



## Project timeline

### September 2019

*Endorsed by Council*

### February 2020

*Construction commenced*

### March–May 2020

*Installation of 145 metres of reinforced concrete box culverts (large concrete drains) along Ashbrook Avenue, Payneham*

### May 2020

*Installation of 35 metres of reinforced concrete box culverts along Ashbrook Avenue, Payneham*

### May–July 2020

*Relocation of water main on Ashbrook Avenue, Payneham*

### May–July 2020

*Installation of stormwater pipes along Lewis Road and Ashbrook Avenue, Payneham*

### July 2020

*Laying of concrete kerbing along Ashbrook Avenue and Lewis Road, Payneham*

### July–August 2020

*Re-laying of asphalt along Ashbrook Avenue and Lewis Road, Payneham*

### August 2020

*Scheduled completion*

● Complete ● In progress ● Scheduled



Funded by the City of Norwood Payneham & St Peters, the completion of the Third Creek Drainage Upgrade Project will provide substantial benefits to local residents of Lewis Road and Ashbrook Avenue.

This financial year marks the second year of the 15 year program. To find out more about the 2020–2021 Capital Works Program, please refer to the Annual Business Plan Summary on pages 24–35, or visit [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)

For further information about the 15 year stormwater drainage upgrade program, please contact the Council's City Assets Unit on 8366 4533.



# Easing into the new normal

**As community life resumes to varying degrees, we find ourselves adapting to a new normal. People are again enjoying the simple pleasures of spending time with family and friends, dining out, shopping at their favourite local boutiques and participating in team sports—and businesses are eagerly welcoming back customers.**

During the height of the COVID-19 pandemic, the Council supported the community through a range of measures including rate relief for residential and non-residential ratepayers, online business growth workshops, and online and over-the-phone enhancements to existing services, while maintaining delivery of crucial essential services.

While the future social and economic impacts of the pandemic are unknown, some of the Council's support measures are continuing in various forms as we transition back into business as usual.

The Council's Financial Assistance Package is aimed at assisting ratepayers, residents, businesses, sporting clubs and other local groups that use Council facilities, who are experiencing hardship due to the Government's restrictions. Detailed information can be found on the Council's website.

The Council continues to take steps to reassess the delivery of services and financial support offerings in light of the COVID-19 pandemic and as informed by the State Government's Roadmap for Easing COVID-19 Restrictions.

The health, safety and well-being of our community will always take precedent. The Council encourages everyone to maintain physical distancing protocols and good hand and respiratory hygiene.

For further information and regular updates about the Council's response to the COVID-19 pandemic, visit [www.npsp.sa.gov.au/covid19](http://www.npsp.sa.gov.au/covid19)

## What's changed

### Libraries and Community Centre

The Council's three Libraries re-opened on Friday 15 May under strict conditions in line with State Government restrictions. These conditions have continued to be eased with each Library now able to accommodate a greater number of patrons. Seating and access to public computers continues to be limited in compliance with the State Government's physical distancing requirements.

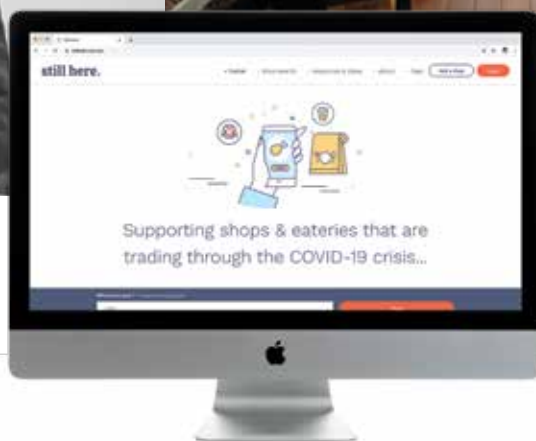
Payneham Community Centre has also re-opened, albeit with capacity restrictions in place to meet physical distancing requirements.

### Event venues

Both the Norwood Concert Hall and Don Pyatt Hall have re-opened and bookings are welcome however, physical distancing restrictions remain in place. For further information, please visit [www.norwoodconcerthall.com.au](http://www.norwoodconcerthall.com.au)

### Volunteer Programs

The Council's much valued Volunteer programs and services are gradually resuming when deemed safe for Volunteers and participants. To express interest in becoming a Volunteer, contact the Council's Volunteer Services Coordinator, Belinda Naish, on 8366 4631 or email [bnaish@npsp.sa.gov.au](mailto:bnaish@npsp.sa.gov.au)



# Still Here

## *A local business helping others*

**When Darren Coulter and his family landed at Adelaide Airport in mid-March, the refreshed holiday feeling after three weeks in Japan quickly dissipated as they stepped into an Adelaide somewhat in lockdown—and straight into two weeks of self-isolation.**

“The first week back felt awful—everything seemed apocalyptic, everyone I spoke with had a story about small businesses in trouble,” says Darren.

Small business owners themselves, Darren and his partner Rebecca Gratton, quickly felt the pinch as the impacts of the COVID-19 pandemic hit businesses of all shapes and sizes and forced many to close due to Federal and State Government restrictions.

“Owning a small business is all-consuming and your staff feel very much like your family. When I learned what was happening to businesses and saw people waiting in lengthy Centrelink queues, I understood their pain.”

Shortly after returning from Japan, Darren and his team at Karmabunny were online in the first of many Zoom meetings—something that quickly became the new normal for many.

Not even able to order a coffee from the local cafe, Darren knew that he had to use the expertise of his team to make a difference to business owners who were unsure of how to navigate the next five minutes let alone the next few months.

*“We decided to build a free online directory where small businesses could tell the world that they were still open and ready for business, and how they were adapting to the COVID-19 experience.”*

“We hoped the directory—aptly named Still Here—could help small businesses win and retain customers but we knew it had to be launched that same week in order to make a difference.”

And launch it they did. Within one and a half weeks, stillhere.com.au had more than 1,000 businesses listed.

Admirably, Darren and his team dedicated every spare moment to the Still Here website while they themselves were enduring two painful months.

“Many of the projects Karmabunny was commissioned to complete were simply put on hold by clients who were uncertain about the future. It wasn’t until the Federal Government’s JobKeeper program kicked in that some confidence was restored and we were asked to continue with the work.”

Things are looking bright again at Karmabunny. Darren has led the team to adapt to a new way of working and now has a team that’s stronger and more empowered than before.

Karmabunny is a local business with a talented team who design, develop and program websites and all things web. Find out more about Karmabunny at [www.karmabunny.com.au](http://www.karmabunny.com.au)

# We're open 24/7 online!

Don't have time to visit the Council's offices at Norwood Town Hall? Can't find the time to borrow that book you're after? No problems! Our online services make it easy for you to do business with us 24 hours a day, seven days a week.

**Whether you are at home or on the run, you can access a range of Council services via your desktop, laptop, tablet or mobile phone at a time that is convenient to you.**

Our online services include:

- Making a payment
- Signing up for email rate notices
- Reporting a problem
- Comments and complaints
- Participating in consultation

You can also explore the:

- Development Application Register
- Mandatory notifications
- Artist register

But it doesn't stop there. Here's what else you can do online...

## Waste and recycling

- Explore the waste and recycling guide
- Hard and e-waste collection request
- Find out when your kerbside waste bins are collected
- Find out when your street and footpath will be cleaned

## My Local Services App

The My Local Services app is a handy go-to for information about your local area and the Council.

A free download from the Apple App Store or Google Play, you can subscribe to notifications and alerts, report problems and find handy tips.

The My Local Services app will even automatically send you a polite reminder to put your bins out—and which ones!

## Libraries

Our Libraries may have re-opened but you can still access the collection online—anywhere and anytime!

Library card holders can access thousands of reads, including eBooks, eAudio books, eMagazines and plenty of online learning opportunities from any computer or mobile device.

No time to browse? Take advantage of the free Click, Call and Collect service to reserve library items by phone, via the Library catalogue or by using the free Libraries SA app.

To access our Libraries online, simply download the free Libraries SA App from the Apple App Store or Google Play, or visit [www.npsp.sa.gov.au/libraries](http://www.npsp.sa.gov.au/libraries)

For further information about and to subscribe to the Council's range of online services, visit [www.npsp.sa.gov.au/online-services](http://www.npsp.sa.gov.au/online-services)



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## Keep in touch

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## Moving towards good health

**Daily Moves is a free program which encourages and supports residents aged 65 and above to be physically active in every aspect of daily life.**

Just 30 minutes of daily movement and exercise can go a long way to maintaining independence, preventing frailty, managing chronic pain, staying socially connected and improving mood.

To ensure participants remained motivated to continue physical activity during and after the COVID-19 pandemic, an online Daily Moves program was launched to accommodate physical distancing and restrictions.

The adapted program now includes an app, home exercise kits and a Daily Moves YouTube channel where videos are published each week to help people stay active and healthy. These include all abilities workout videos, cooking demonstrations, health education talks and much more.

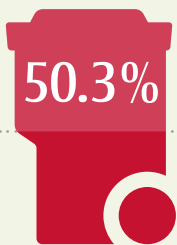
The biggest challenge many face when creating a new habit is often finding and maintaining motivation. To ensure our participants stay on track and enthusiastic, Daily Moves home exercise kits were developed and have already been delivered to more than 120 eastern suburbs residents. The kits include equipment such as resistance bands, dumb bells and a program booklet with exercise routines participants can do at their own pace.

Daily Moves is a joint initiative of the Cities of Burnside, Campbelltown, Norwood Payneham & St Peters, Prospect and Unley and the Town of Walkerville funded by Sport Australia and coordinated by the City of Unley.

For more information and to join the Daily Moves Program, visit [www.npsp.sa.gov.au/dailymoves](http://www.npsp.sa.gov.au/dailymoves) or contact the Daily Moves Program Coordinators, Alyssa Hill and Jarrod Gordon, on 8372 5177 or email [dailymoves@unley.sa.gov.au](mailto:dailymoves@unley.sa.gov.au)

# Waste not, want not

## Why you should ask, which bin?



50.3% of waste found in the red bin

could be recycled or composted

\$395,000

could be saved every year

if all food and compostable materials were placed in the green bin



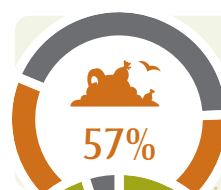
During late October and early November 2019, East Waste carried out the largest and most comprehensive kerbside bin audit ever undertaken in South Australia, which included 2,143 bins from 700 households across the seven member councils of East Waste. Of these, 303 bins were located in the City of Norwood Payneham & St Peters.

Though the audit showed some promising results for our City, it also indicated that there is plenty of room for improvement that would quickly result in less waste to landfill and significant cost savings.

The results of the audit will not only benefit in improving East Waste's services and education programs, but also kerbside rubbish collection across South Australia.

To find out which bin your waste items should go into and to learn more about diverting waste from landfill, visit the Council's website at [www.npsp.sa.gov.au/waste-recycling-guide](http://www.npsp.sa.gov.au/waste-recycling-guide)

## ✓ What we do well



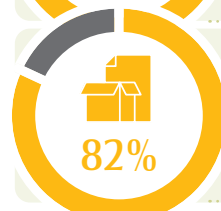
of waste was diverted from landfill



of garden organic materials were placed correctly in the green bin



of glass items found were placed correctly in the yellow bin



of paper and cardboard found was placed correctly in the yellow bin



We can reduce our waste by 38.3% by placing food and other compostable items in the green bin. This is also the third most effective way we can reduce our greenhouse gas emissions and address climate change.

### Small changes for big results



#### General waste bin

**Room for improvement:**

38.3% was food and compostable items that should go in the green bin  
11.4% was recyclable material

**Tips:**

- Put all food waste and compostable containers in your green bin
- Place compostable items such as paper towel, tissues and tea bags in your green bin
- Place clean paper, cardboard, empty plastic, metal and glass containers in your yellow recycling bin
- Take soft plastics such as chocolate wrappers, chip packets, zip lock bags and loose plastic bags to the REDCycle bins at Coles and Woolworths



#### Recycling bin

**Room for improvement:**

10.4% of contaminants was general waste and should go in the red bin

**Tips:**

- Keep general waste out of your recycling bin
- Textiles including clothing, footwear, leather and rubber should be donated or disposed of in your red general waste bin
- Collect all your plastic bottle lids in an empty plastic bottle before placing in your yellow recycling bin
- Don't bag your recycling, leave it loose...and empty!



#### Green organics bin

**Room for improvement:**

Only 13% of food waste was disposed of correctly in the green bin

**Tips:**

- Use a kitchen organics caddy, available for free from the Council. Removing food from landfill is the third most effective way we can reduce our greenhouse gas emissions and address climate change
- Empty food from containers and place them in your yellow recycling bin
- No plastic, degradable or biodegradable items

#### Your FREE compostable bio-bags

Each year the Council provides every household with two free rolls of certified compostable bio-bags to line your kitchen organics caddy—approximately a one year supply. Present proof of residence at Norwood Town Hall or any of the Council's libraries to collect your certified compostable bio-bags.

# Around the City

## Updates from the Council and a look at what's happening in and around your local area

Each of the projects carried out by the Council works towards the four outcomes of its Strategic Management Plan, *CityPlan 2030: Shaping our Future*. Together, reaching these outcomes helps to achieve the Council's overall goal of improving Community Well-being.



Social Equity



Cultural Vitality



Economic Prosperity



Environmental Sustainability



## Making a smart city

Smart cities make use of digital technology to improve collaboration, efficiency, sustainability and economic development. Common smart city projects include the provision of free public Wi-Fi, performance monitoring of community assets and infrastructure, smart parking, street lighting, digital democracy platforms and mobile apps.

In December 2019, the City of Norwood Payneham & St Peters engaged consultants, Delos Delta, to develop a Smart City Plan which includes a framework for the Council to plan, design and accelerate the deployment of smart city technology for the benefit of the community. The Plan will also set out a governance framework for the delivery of smart city technology—the platform to develop future business cases and partnerships.

An online survey and two in-person community engagement sessions were held in February to gather 'up front' community insights in an effort to ensure that the Council's Smart City Plan is tailored to meet the needs of our community.

The comments from the community engagement workshops and on-line survey is currently being used to assist preparation of the draft Smart City Plan which will be focused around eight key themes.

It is anticipated that the draft Plan will be released for community consultation in September 2020.

For more information about the Smart City Plan and opportunities to participate in consultation, visit [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)

To discuss the Smart City Plan, please contact the Council's General Manager, Urban Planning & Environment, Carlos Buzzetti, on 8366 4501.





*Whirling Mandala*



## CityPlan 2030: Mid term review

*CityPlan 2030: Shaping Our Future* is the leading document in the Council's Strategic Planning Framework and is used to guide the future planning, programming and delivery of projects and services for our City and community.

Last updated in 2017, *CityPlan 2030* was developed in 2007 through an extensive visioning program with the community and identifies the broad strategic directions which the Council is working towards to create the desired future for the community of the City of Norwood Payneham & St Peters.

The Council is now undertaking a mid term review and as part of that process will be engaging with the broader community prior to finalising the Strategic Plan.

Due to the implications of the COVID-19 pandemic, the planned program of

consultation was revised. The first stage of consultation involved a randomly targeted audience consisting of 1,500 residential and commercial ratepayers invited to participate in an online survey.

Comments received as part of the first stage of consultation are being used to prepare a draft updated *CityPlan 2030* which will be released for consultation in August.

For further information about *CityPlan 2030* and opportunities to participate in community consultation, please visit [www.npsp.sa.gov.au/consultation](http://www.npsp.sa.gov.au/consultation)



## *Dedicated dog park for Hannaford Reserve*

**Pups and pooches unite—  
a trip to the park has never  
looked so paw-some!**

Following community consultation, the Council endorsed the establishment of a dedicated dog park at Hannaford Reserve in St Peters.

The Council considered a variety of elements including potential locations, infrastructure, amenities, lighting, size, accessibility and parking before commencing consultation to determine the level of support for a dog park at two

locations in St Peters: Hannaford Reserve (corner of Winchester Street and Seventh Avenue) and Otto Park (Second Avenue).

The Council received a total of 128 responses as part of the consultation, 92 of which were in favour of establishing a dedicated dog park within the City.

As Hannaford Reserve has been identified as the preferred location, Otto Park will continue to be an off-leash park at all times, however, the Council will undertake consultation with adjacent residents regarding the installation of lighting at the park.

A concept plan for Hannaford Reserve, including the dog park, will now be prepared as part of the Hannaford Reserve Masterplan and has been included and funded in the 2020–2021 Budget.

For further information about off-leash areas, visit [www.npsp.sa.gov.au/dogs](http://www.npsp.sa.gov.au/dogs)

### *Register your dog today*

All dogs must be registered through the centralised database Dogs and Cats Online (DACO), by the time they are three months old or within two weeks of moving to a new home.

Annual renewal notices are issued by post, email or text message, as per the preferred communication method nominated by pet owners in DACO.

To complete your dog registration renewal, visit Dogs and Cats Online at [www.dogsandcatsonline.com.au](http://www.dogsandcatsonline.com.au) and select the 'Login' button.

For more information about dog registration and responsible pet ownership, please visit [www.npsp.sa.gov.au/dogsandcats](http://www.npsp.sa.gov.au/dogsandcats)



## Clean sweep for our tree-lined streets

Trees and greenery are plentiful on the streets of the City of Norwood Payneham & St Peters, and they provide a host of health and environmental benefits for our community.

In an effort to keep our streets tidy, particularly during autumn and winter months, the Council provides a number of street and footpath cleaning programs throughout the year.

Each year an average of 2,000 tonnes of waste is collected through street and footpath cleaning programs—that's

equivalent to 160 elephants, 20 humpback whales AND five Boeing 747 aircrafts!

Recently, the Council's Street and Footpath Cleaning Program was reviewed and subsequent changes were made to ensure a more efficient use of the Council's resources, improve safety for road users and pedestrians, minimise pollutants entering local waterways, and enhance the appearance of the City's streets.

Under the new program, which is already in place, local roads and footpaths are now swept every four weeks—previously every six weeks. The frequency of cleaning cycles is determined by seasonal and weather related factors.

To find out when your street and footpath will be swept and what you can do to prepare, visit [www.npsp.sa.gov.au/streetcleaning](http://www.npsp.sa.gov.au/streetcleaning)

### Interesting facts

- Street sweeping vehicles average a sweeping speed of **4km per hour**
- **186km of roads** are swept every 28 days
- **2,972km of footpaths** are cleaned every year
- **2,000 tonnes of waste** is collected each year through street and footpath cleaning programs
- Much of the debris collected is recycled into **high quality compost**.



## 2020 EASTSIDE BUSINESS AWARDS

# Love local

## *Eastside Business Awards*

**The people have spoken! Earlier this year, 11 exceptional local businesses were recognised and celebrated through the annual Eastside Business Awards.**

The City of Norwood Payneham & St Peters is home to an array of businesses and sectors from emerging creative industries, successful startups and family owned enterprises to vibrant cafes and restaurants, iconic food manufacturers and retail precincts.

Though these businesses come in different shapes and sizes, and represent a number of industry sectors, they all have one thing in common—loyal and passionate customers.

These customers and loyal clients cast more than 6,800 votes for 305 businesses in the Eastside Business Awards—with 36 shortlisted as finalists across 12 categories.

The winners included Royston Park eatery The Lab Food & Coffee, as they have continued to perfect their chemistry to be voted Best Café for the second year in a row.

The highly coveted title of Best Coffee is always a tough competition and this year was awarded to Pavé, located on The Parade, Norwood.

Presented in partnership with Messenger Newspapers, the awards celebrate the efforts of our business community and their contributions to our City.

Though the awards evening was cancelled due to the COVID-19 pandemic, Mayor Robert Bria personally visited and presented the winners with their awards, acknowledging all finalists and the City's broader business community who have bravely faced the impacts of the COVID-19 pandemic.

“Despite the ongoing economic challenges, I am proud of our local businesses. Many have pivoted their offerings, adapted to accommodate restrictions, found new and inspiring ways to engage with their customers and community—all the while looking to the future and the opportunities it will bring.”

“I have no doubt that as we continue to recover from the pandemic, loyal customers will continue to vote for their favourite businesses by buying local whenever possible.”

### **Congratulations to all of the winners!**

#### **1. Hall of Fame (20+ years)**

ORBE

174 The Parade, Norwood

#### **2. Best Café**

The Lab Food + Coffee

313 Payneham Road, Royston Park

#### **3. Best Fashion Retailer**

Shouz Boutique

1/205 The Parade, Norwood

#### **4. Best Restaurant**

Fine and Fettle

Unit 4, 57 Magill Road, Stepney

#### **5. Best Coffee**

Pave Café

138b The Parade, Norwood

#### **6. Best Pub/Bar**

Little Bang Brewing Company

25 Henry Street, Stepney

#### **7. Best Hair/Beauty Salon**

ORBE

174 The Parade, Norwood

#### **8. Best Customer Experience**

Foot & Leg Centre

Level 2, 58 King William Street, Kent Town

#### **9. Best Independent Retailer**

Semmens Property Management

170 Magill Road, Norwood

#### **10. Best Entertainment Venue**

HOYTS Norwood

185 The Parade, Norwood

#### **11. Best Emerging/Start-Up Business**

GR Phones Norwood

3/1 Margaret Street, Norwood

#### **12. Best Food/Beverage Manufacturer**

Goodies and Grains (pictured)

22 Nelson Street, Stepney



## Hall of Fame

### ORBE

**When ORBE won Best Hair/Beauty Salon at the 2020 Eastside Business Awards, it was a vindication of the salon's business philosophy.**

Co-owner Ida Tirimacco says, "We have always offered support for our local community— whether a school fair or the local netball club fundraiser".

Naturally, The Parade and Ida's loyal customers have embraced her wholeheartedly since she first arrived as an apprentice in 1984.

*"The relationships that I have built with clients who have supported me from the beginning are absolutely priceless."*

Ten years on, Ida and co-owner Joe Cimmino opened their own salon in the same location that she first started as a young apprentice.

Now, as well as being voted Best Hair/Beauty Salon for the second year in a row, ORBE has also been inducted into the Eastside Business Awards prestigious Hall of Fame.

Reserved for businesses which have been operating in the City of Norwood Payneham & St Peters for more than 20 years, Ida describes the award as humbling and acknowledges that it comes at a very unusual time.

"It's unlike anything we've faced before," she says of the COVID-19 pandemic.

But Ida and Joe have faced it in the same way they approach every other challenge—by staying positive and putting every effort into ensuring their business continues to thrive.

Together, Ida and Joe have kept the salon's 22 staff members employed. They are understandably delighted and their customers are just as happy.

"We've had lots of positive feedback and excellent reviews from our clients," says Ida.

Both Ida and Joe have remained favourites on The Parade thanks to their ability to adapt to trends in the hair and beauty industry as well as a changing business climate. But Ida puts ORBE's sustained success down to the things that have stayed the same.

"What hasn't changed is our constant commitment to training and employing young people, believing in our industry, and embracing the importance of making people look and feel fabulous."

**Browse the best hair and beauty inspo from ORBE on Instagram and Facebook, visit them online at [www.orbe.com.au](http://www.orbe.com.au), drop in to 174 The Parade, Norwood or make an appointment by phoning 8364 5270.**

 /Orbe.HairandBeauty

 @orbe\_hairandbeauty



# RAISING *the* BAR

## MAKING KNOWLEDGE FUN AND ACCESSIBLE

**TUESDAY 20 OCTOBER 2020**

For one night only, our City will be transformed into a campus where top academics, industry experts and thought leaders will gather in some of the best local bars and pubs for one-of-a-kind, knowledge-driven events.

The City of Norwood Payneham & St Peters hosted South Australia's first Raising the Bar event in 2018 and again in 2019. Due to overwhelming popularity, it returns to our City on Tuesday 20 October with 20 unique talks in 10 venues.

Our goal is to raise the bar on the information you consume in your everyday life by providing access to cutting edge content in an intimate environment for discussion.

We aim to challenge you, inspire you and leave you hungry for more.

The full list of speakers will be available at [www.npsp.sa.gov.au/rtb](http://www.npsp.sa.gov.au/rtb)  
For more information contact the Council's Economic Development Unit on 8366 4555.

**#RTBADL**

**[www.npsp.sa.gov.au/rtb](http://www.npsp.sa.gov.au/rtb)**



La Casa Del Formaggio, Glynde

## Growing our local economy

The City of Norwood Payneham & St Peters is home to some 7,000 businesses creating more than 24,300 jobs across the City.

**The Council is currently developing an Economic Development Strategy which will guide sustainable local economic growth over the next five years to deliver positive outcomes for the economy, and social and cultural sustainability within the City.**

The economic and social impacts of the COVID-19 pandemic have been carefully considered and are reflected in the 'Recovery and Rebuild' phase of the strategy, which will be prioritised in Year 1 of its implementation.

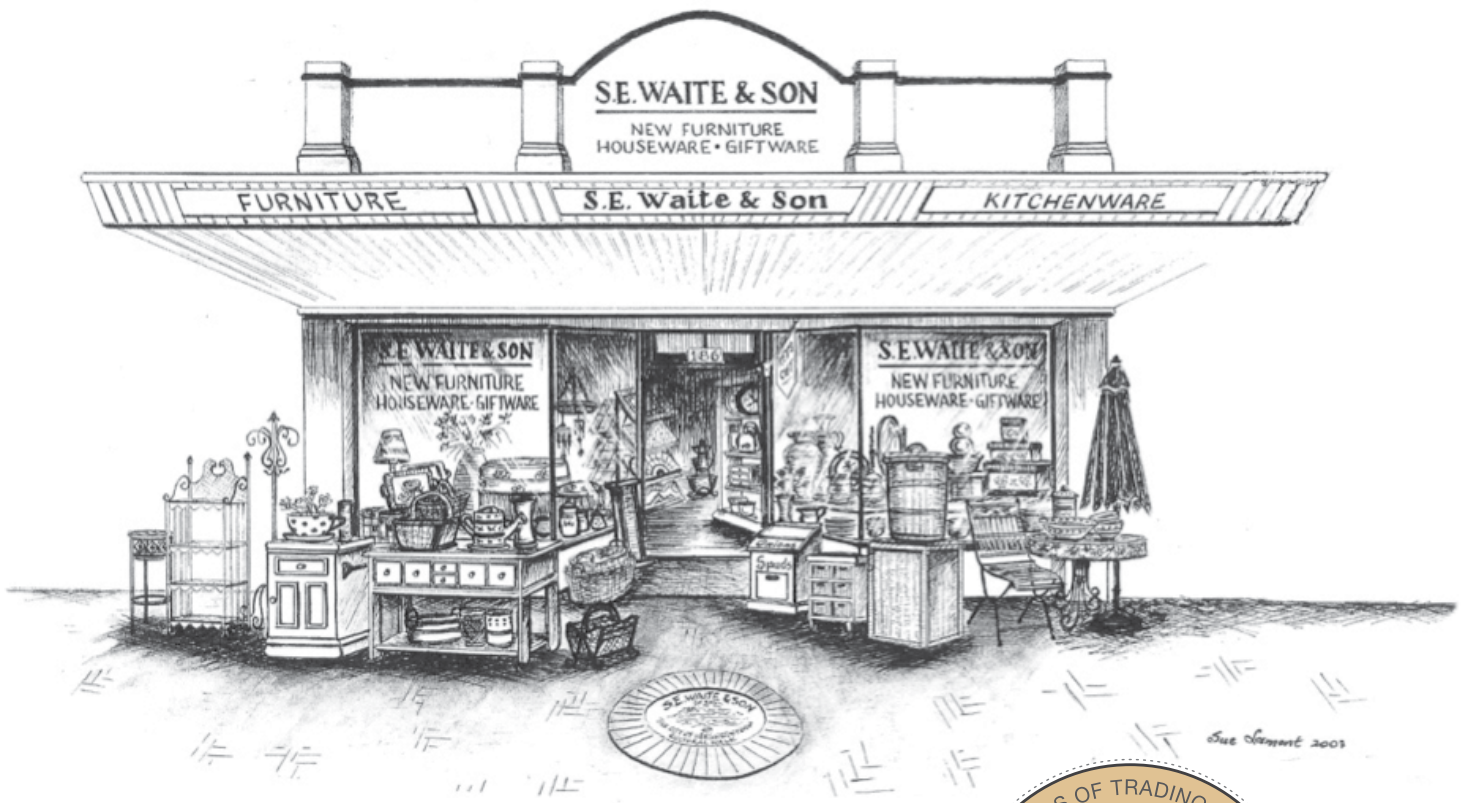
Defining an economic development strategy with clear direction and focus provides the foundation to ensure the successful longevity of the City's business and economic sector.

This draft Economic Development Strategy has a strong vision which is supported by four key themes, all of which aim to achieve growth in the local business sector, promote the City as a destination with dynamic and vibrant precincts, as well as encourage innovation and investment—and make it easy for owners to start, own and grow a business.

The Council's Business and Economic Development Committee has played a pivotal role in the development of this Strategy and will continue to provide direction through program planning and implementation of the Strategy over the next five years.

Consultation on the draft Strategy is currently underway and closes 17 August 2020.

For further information or to view the draft Strategy and provide comments, visit [www.npsp.sa.gov.au/consultation](http://www.npsp.sa.gov.au/consultation) or contact the Council's Economic Development Unit on 8366 4555.



## S.E. Waite & Son celebrate a century!

**It's no secret that S.E. Waite & Son has long been a fixture on The Parade, Norwood. When it comes to homewares, kitchenware, furniture and the like, it's clear to see that the family behind the business has found their recipe for success.**

A fourth generation family business, S.E. Waite & Son has been trading at their Norwood location for 100 years—an achievement that is shared by few but revered by many.

Current business owner Shane Waite, is proud of the legacy his family has created and together with his wife and business partner Kellie, they are excited to continue the Waites' family tradition.

"Not only is this milestone a credit to our family and all of our staff over the last 100 years, but it can also be attributed to our loyal and wonderful customers who always support us by shopping local," says Shane.

"This year in particular has been one of reflection and given us all a great sense of pride in where we have come from, what we have achieved and everyone who has been a part of the journey."

Shane credits much of their achievements and longevity to the value they have and continue to place on customer service.

"Though each generation makes subtle changes that reflect current trends and personal interests, the one thing that remains constant is our efforts to provide excellent customer service—something that was instilled in me by my parents long before I joined the business."

Shane's parents and third generation owners Gary and Pat, may be busy enjoying their retirement, but are often seen in the shop and along The Parade.

*"Every generation of our family is local to the area. The Parade isn't just a great location to shop, it's a community—and one that we love being a part of."*

Visit S.E. Waite & Son at 186 The Parade, Norwood seven days a week or browse their impressive range of homewares, kitchenware, furniture, giftware and hardware on Facebook and online at [www.waiteandson.com.au](http://www.waiteandson.com.au)

 /waiteandson



# Our Citizens of the Year 2020

## Citizen of the Year



*Les Dennis, Cr Kevin Duke and Mayor Robert Bria*

### Leslie Dennis

Since 2008, Leslie 'Les' Dennis has volunteered with Second Chances SA, overseeing 93 PK Mentoring Camps through which he has positively impacted the lives of hundreds of young South Australians who have a parent in prison.

Les' commitment to the camps is driven by his passion to support and encourage young people. His commitment, understanding and empathy mean that the camps have a resonating impact on the lives of some of South Australia's most vulnerable young people, with many transitioning into camp leaders, going on to inspire and mentor the next generation of campers.

Les is a much-loved legend, an endless source of joy and enthusiasm, and a positive example to all around him.

## Community Event of the Year



*Cr Garry Knoblauch, Scott Jeffrey Vice President, Payneham RSL, and Mayor Robert Bria*

### Payneham RSL

Over the past four years, the Payneham RSL has grown its membership from 300 to more than 2,000 as it has encouraged the local and wider community to actively participate in the annual Dawn Service and associated activities on ANZAC Day.

As part of ANZAC Day commemorations, the Payneham RSL instigated a march for club members and the community from the club rooms to the Cross of Sacrifice which also included police escort, pipes and drums.

The ANZAC Day commemorations hosted by the Payneham RSL have brought people together and created a strong sense of community in the Payneham area.



### Do you know someone who makes a real difference in our community?

Celebrate their contributions and achievements by nominating them for a 2021 Citizen of the Year Award.

**Nominations close Friday 20 November 2020. Winners announced 26 January 2021.**

For more information and to submit your nominations, visit [www.citizenoftheyear.com.au](http://www.citizenoftheyear.com.au)

# Volunteering in our City

Our Volunteers make significant contributions to the well-being of our City by giving their time and skills for the benefit of others.



*Linda Townsend*

Linde Community Garden

**Linda Townsend and her family immigrated from South Africa in 1998, establishing a business in Perth before settling locally in Royston Park.**

Eager to grow her own healthy produce but limited by her small, shady garden, Linda was drawn to Linde Community Garden where the community spirit is as vibrant as the fruit and vegetables are abundant.

*“Members regularly participate in working bees and group lunches, and share their produce—it’s a wonderful community to be a part of.”*

A professional and practicing artist of more than 30 years, Linda’s passion for nature gives inspiration to her artistic practice.

“When I work in the garden, organic shapes and forms feed my soul and the quality of the outdoor light brings life onto my canvas.”

Linda also leads children from the neighbouring St Peters Child Care Centre & Pre-School through creative and nourishing activities in the garden.

Growing up amidst a bleak landscape, never experiencing a place like Linde Community Garden, Linda knows the true value such a place offers children.

“I firmly believe that for healthy development, every child should have access to a garden like this where they can grow their own fruit and vegetables, and fully interact with nature.”

Nestled in Linde Reserve, Stepney, the Linde Community Garden is a sanctuary for avid gardeners to grow produce, learn from others and be part of a welcoming community.

Memberships are open to residents of the City of Norwood Payneham & St Peters. For more information about the Linde Community Garden or for Volunteer opportunities, visit the Council’s website at [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)

# The greatest gift

Volunteers make an invaluable contribution to our City, reaching all corners of our community.



*Above right: Cathy Fowler receiving the Premier's Certificate of Recognition*

**The City of Norwood Payneham & St Peters is supported by more than 220 Volunteers who generously give the gift of time to improve the lives of others within our community, from ensuring residents and visitors enjoy a clean environment to preventing loneliness and isolation.**

During the COVID-19 pandemic, Volunteer programs were temporarily suspended as the Council took every measure to reduce the spread and protect the health and well-being of our Volunteers, staff and community.

However, the goodwill of our community shone through at the height of the pandemic as the Council was inundated with enquiries from enthusiastic people, keen to give back to our community during such a challenging time.

As Volunteer programs progressively recommence, Volunteer Cathy Fowler has been acknowledged for her outstanding volunteer service by receiving the prestigious Premier's Certificate of Recognition.

Cathy has been driving the Council's community bus for more than 11 years, playing a crucial role in ensuring many people

within our community remain socially connected and are able to take part in everyday activities.

A reliable and highly skilled driver, Cathy's positivity and happiness is contagious, and together with her empathetic nature, passengers are always guaranteed to have a positive and fun experience on the community bus.

The Council also celebrates the contributions of our Volunteers through a variety of other ways including personalised acknowledgements from Mayor Robert Bria, Years of Service certificates and lapel pins, National Volunteer Week celebrations and a Christmas function.

Though we couldn't celebrate National Volunteer Week in May as we would have liked due to the COVID-19 pandemic restrictions on social gatherings, the Mayor sent personalised cards to every Volunteer thanking them for their service.

For more information about becoming a Volunteer or being a recipient of our Volunteer programs, please visit [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au) or contact the Council's Volunteer Coordinator, Belinda Naish on 8366 4631 or email [bnaish@npsp.sa.gov.au](mailto:bnaish@npsp.sa.gov.au)

2020–2021

# Annual Business Plan Summary

The City of Norwood Payneham & St Peters' unique sense of place is shaped by its cultural diversity, strong community spirit, rich heritage and cosmopolitan lifestyle, and enjoys a reputation as one of Adelaide's most desirable places to live, work, study and visit.

7,000  
local businesses

341km  
of footpaths

## City Snapshot



171km of roads

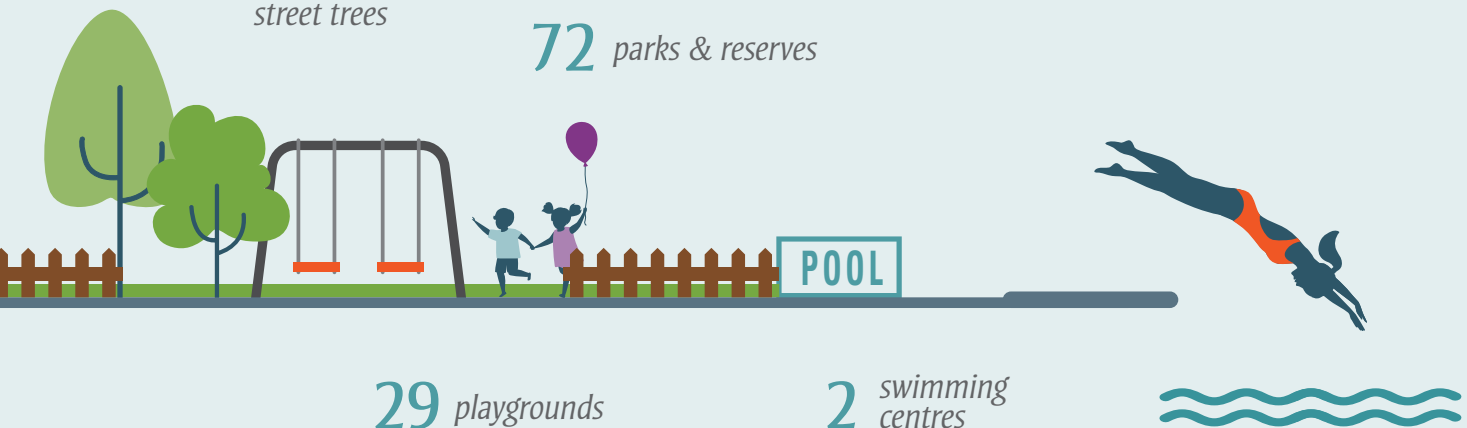
363km of kerbing

More than 23,000  
street trees

72 parks & reserves

29 playgrounds

2 swimming centres



This summary of the 2020–2021 Annual Business Plan highlights the Council’s key priorities for the coming year. It indicates how the Council will fund the delivery of vital services and programs while maintaining, renewing and building more than \$13.724 million of capital assets for the community.

The full version of the 2020–2021 Annual Business Plan can be viewed at the Norwood Town Hall and the Council’s Libraries, or on the Council’s website at [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)



120 ethnicities

## Strategic Direction

The City of Norwood Payneham & St Peters’ Strategic Management Plan, *CityPlan 2030: Shaping Our Future*, provides the framework for all of the Council’s decision making with the overall goal of achieving **Community Well-being** for our community. It was first adopted in 2008 and is currently undergoing a review.

*CityPlan 2030* identifies four outcomes which align to make up Community Well-being. These are:

- Social Equity**
- Cultural Vitality**
- Economic Prosperity**
- Environmental Sustainability**

Each of the projects, programs and services that the Council delivers meets one or more of these outcomes.

The Annual Business Plan and Budget is a key document in the Council’s yearly planning framework, detailing the Council’s income and expenditure together with proposed projects, services and programs.

# Budget Overview

The Council requires sufficient financial resources to deliver the initiatives, projects, programs and services detailed in its 2020–2021 Annual Business Plan.

Each year, the Annual Business Plan and Budget is developed and based upon the four key Outcomes outlined in *CityPlan 2030*, as well as the Council's Long-term Financial Plan. The 2018–2028 Long-term Financial Plan sets out the long-term financial strategies and commitments to ensure that the Council achieves and maintains financial sustainability.

The 2020–2021 Budget has been developed during a challenging time where the ongoing economic and social impacts of the COVID-19 pandemic are unknown and the future social distancing and mass gathering restrictions remain uncertain.

As such, the 2020–2021 Budget incorporates financial support measures which are aimed at assisting both residential and non-residential ratepayers and citizens as we manage the impacts of COVID-19 and recover from the pandemic.

As a result of the actions which the Council has been required to implement and the allowances which have been made for these important financial support measures, 2020–2021 financial year is a deficit.

**\$34.914m**  
rates revenue

**0.23%**  
average residential  
rate increase

**\$798,458**  
operating  
deficit

**\$32.935m\***  
spent on services & programs  
including \$15.429m associated  
with employee costs

**\$19.977m** capital expenditure including  
\$13.734m associated with  
new capital initiatives

\* Excludes depreciation and financing costs



### Financial sustainability

Despite uncertainty around the future social and economic impacts of the COVID-19 pandemic, the Budget will still deliver on the Council's broader strategic directions. Given the Council's strong financial management prior to the COVID-19 pandemic, together with its continued commitment to the financial outcomes set out in the Long-term Financial Plan, the Council has been able to withstand the known impacts of the COVID-19 pandemic and develop an Annual Business Plan and Budget that enables the Council to maintain and improve existing service standards while appropriately funding new projects and initiatives in a prudent financial and sustainable way.

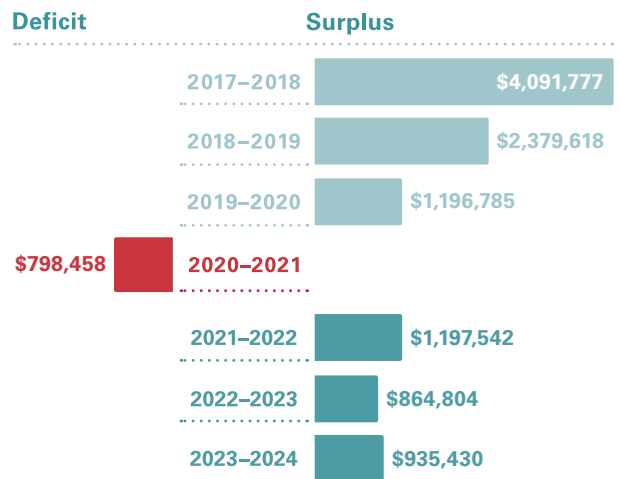
**0.74%**  
average  
commercial  
rate  
increase



**\$1.597m** spent on new initiatives & strategic operating projects

Graph 1 shows the operating result for the previous three years and the current 2020–2021 financial year as well as what is estimated for the next three years. The graph demonstrates that the Council has achieved financial sustainability over the previous three years and after allowing for the impacts of the COVID-19 pandemic, proposes to do so in the future.

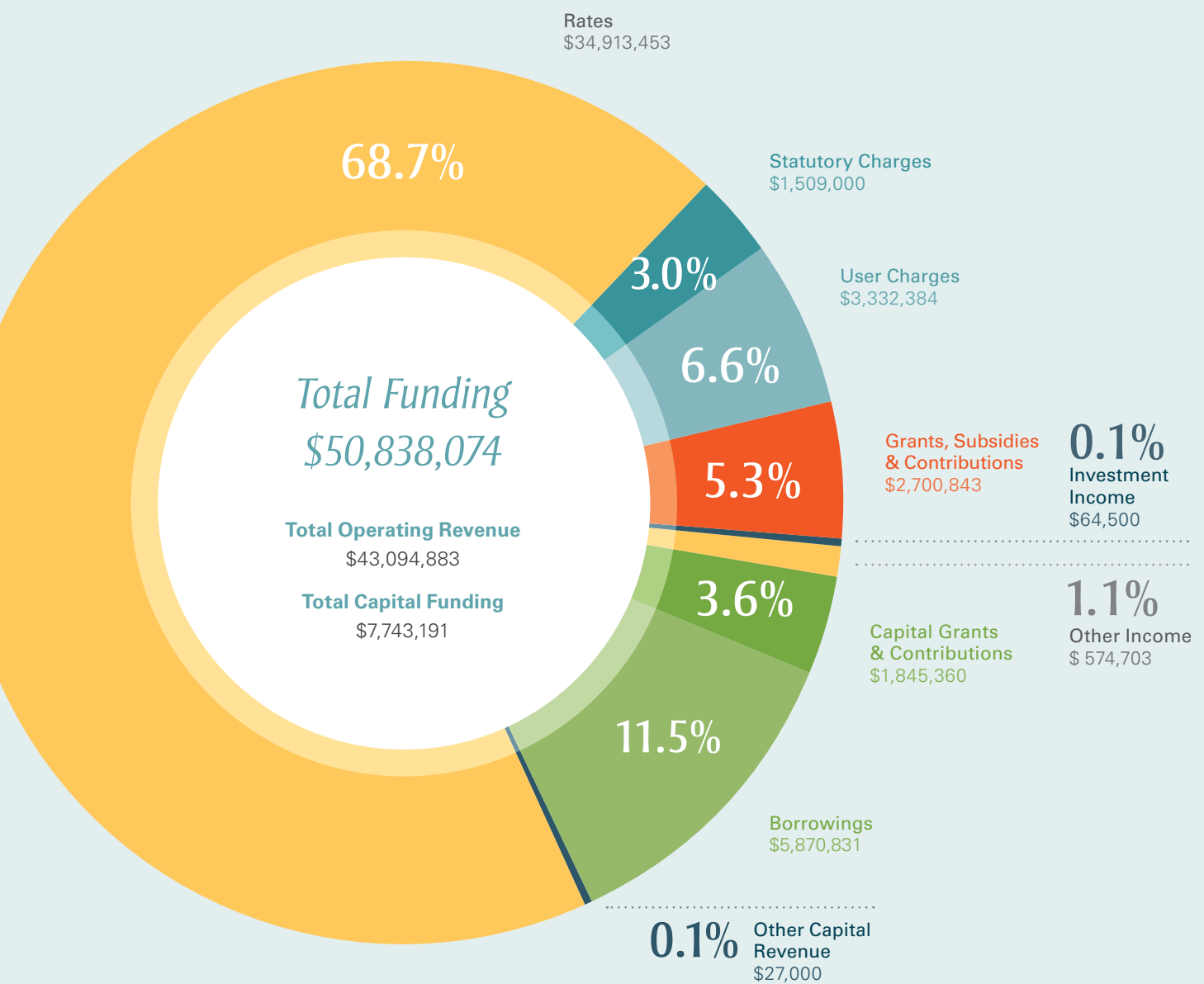
Graph 1  
**Operating result**  
2017–2018 to 2023–2024



● Actual    ● Proposed    ● Projected

# Revenue & Expenditure

## Where the Council's revenue comes from



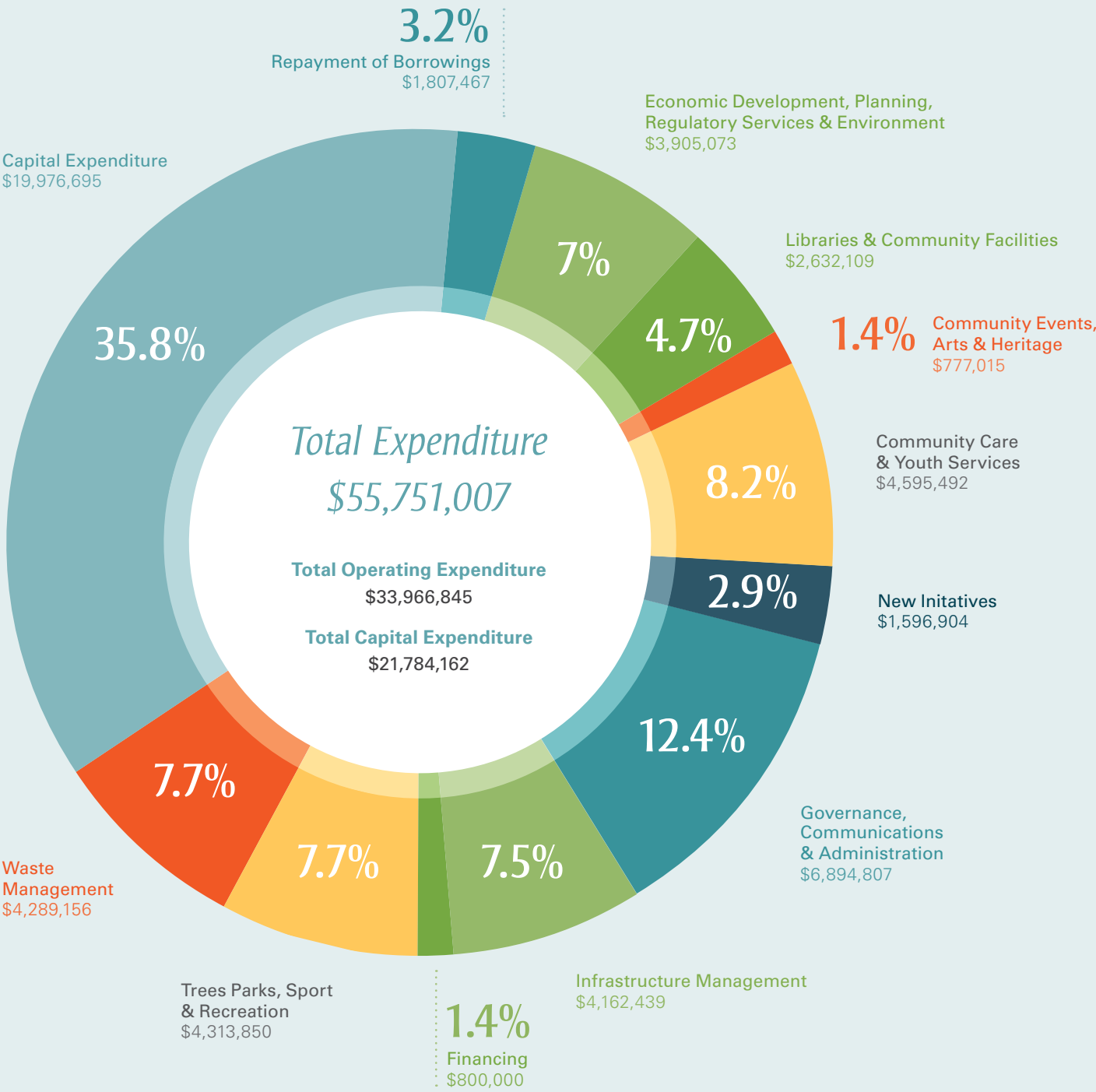
### Regional Landscape Levy

The Regional Landscape Levy (previously the NRM Levy) is a State Government charge. Councils are required to collect the levy under the *Landscape South Australia Act 2019* on behalf of Green Adelaide. The Council does not retain the levy.



The 2020–2021 Annual Business Plan and Budget focuses on ensuring that the Council can maintain and improve its existing service standards while appropriately funding new projects and initiatives in a sustainable way in an uncertain environment as a result of the COVID-19 pandemic.

### How the revenue is spent



# Key Initiatives, Projects & Services

The map details the major projects and initiatives and the associated costs, which will be delivered across the City.

The list below provides details of additional projects and services which will be undertaken in 2020–2021 for the benefit of the entire community.

## Social Equity

- Civil Infrastructure Capital Works Program  
\$5,629,000
- Street lighting renewal & upgrade  
\$80,000
- Buildings Capital Works Program  
\$550,000
- Recreation & Open Space Works Program  
\$693,000
- Acquisition of library stock  
\$206,000
- Norwood Library Strategic Review  
\$100,000
- Traffic and Integrated Transport investigations and Initiatives  
\$80,000

## Cultural Vitality

- Christmas Movie on Norwood Oval  
\$7,000
- Hannaford Reserve Masterplan  
\$50,000
- St Peters Street Upgrade Project Design and Documentation  
\$100,000

## Economic Prosperity

- Eastside Business Awards  
\$37,000
- City-wide support and promotional initiatives (COVID-19 recovery)  
\$150,000

## Environmental Sustainability

- Stormwater Drainage Program  
\$3,047,000
- Street tree planting  
\$50,000
- Emissions Reduction Plan  
\$70,000

Willow Bend Reserve Upgrade  
\$50,000



Concerts in the Park  
\$60,000

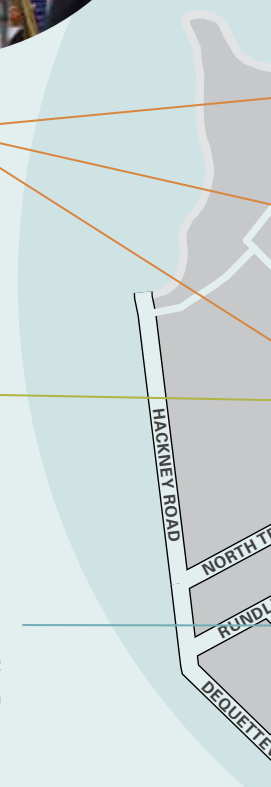
Second Creek Outlet Upgrade  
\$900,000

Kent Town Streetscape Upgrade  
\$265,000

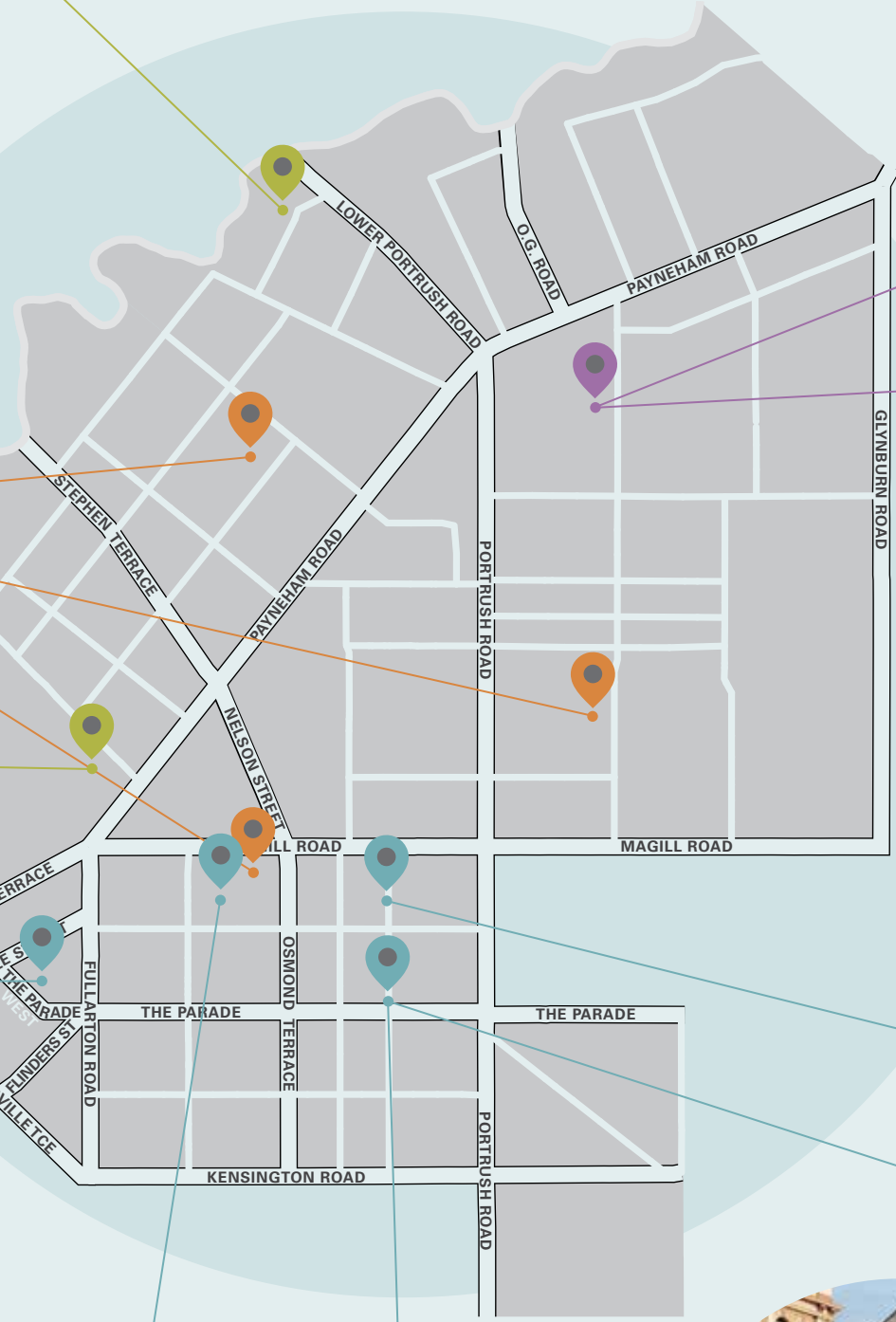


Raising the Bar  
City-wide events  
\$32,000

Rectification of footpath defects Year 2  
City-wide  
\$200,000



Private laneways to public roads conversion  
City-wide  
\$350,000



Payneham Oval women's facilities  
\$1,100,000

Payneham Oval precinct parking  
\$250,000

Street and Footpath Cleaning Program  
City-wide  
\$920,000



George Street Upgrade  
\$800,000

The Parade Scramble Crossing  
\$115,000

Stephen Street Upgrade  
\$280,000

The Parade Masterplan detail design and documentation  
\$300,000



# Rates

**Council rates are a form of property taxation and are the main source of revenue which the Council uses to fund the projects, programs and services detailed in the 2020–2021 Annual Business Plan and Budget (including maintenance and refurbishment of infrastructure and buildings).**

In setting Council rates for 2020–2021, the Council has been conscious of the need to continue investing in infrastructure, economic development and renewal of assets.

In addition, the Council has carefully considered the current economic conditions associated with the known social and economic impacts of the COVID-19 pandemic.

The key objective of the Council is to ensure that rates are kept to a responsible level and that rates are applied across the community as fairly and equitably as possible.

The 2020–2021 Annual Business Plan and Budget includes a 0% increase in rate revenue—except where the rate revenue increase is the result of a new development, improvements to properties or property valuation increases following sale of the property.

For 2020–2021, the average residential rate increase is \$3 per year (0.23%) and the average commercial property increase is \$19 per year (0.74%), with the increase driven by an increase in the average property values.

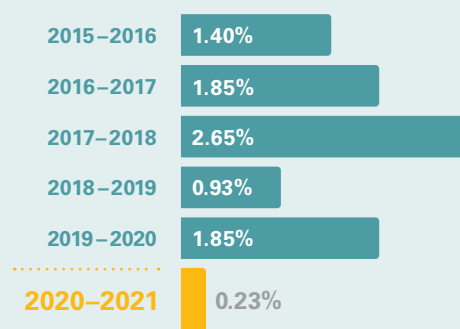
The Council’s average residential rate increase continues to be amongst the lowest in metropolitan Adelaide (graph 2).

The Council uses the capital value of a property as the basis for calculating rates and adopts the capital values which are provided by the State Valuation Office (Valuer-General).

It is considered that this method provides the fairest distribution of the rate revenue which is applied to all ratepayers within the City.

Graph 2

## Average residential rate increase 2015–2016 to 2020–2021



● Actual  
● Proposed

**0.23%**  
Average Residential Rate Increase 2020–2021

= \$3/year increase based on a valuation of \$668,000

**0.74%**

Average Commercial Rate Increase 2020–2021

= \$19/year increase on a valuation of \$956,000



Rates represent 78.5% of the Council's total revenue and is used to fund the many initiatives, programs and projects for the community including waste collection, infrastructure maintenance and upgrades, public health and safety, major capital projects, community programs, services and the provision and maintenance of facilities.

## Where your rates go

For every \$100 paid in rates, the breakdown in expenditure is as follows:



### Community Events, Arts & Heritage

- Community events
- Community arts
- Cultural heritage
- Public Art



### Infrastructure Management

- Asset management
- Civil infrastructure management
- Streetscape maintenance
- Public lighting
- Stormwater drainage network
- Traffic management



### Trees, Parks, Sport & Recreation

- Reserve and open space maintenance
- Sports and recreational facilities
- Street trees
- Swimming centres



### Libraries & Community Facilities

- Library services
- Lifelong Learning Programs
- Children's programs
- Facility hire (casual and long term)
- Norwood Concert Hall



### Waste & Recycling Services

- Kerbside collection of
  - Household waste
  - Recyclables
  - Green organics
- Hard waste collection and disposal
- Public litter bins
- Illegal dumping
- E-waste collection and disposal



### Community, Health, Aged & Youth Services

- Community support and development
- Community programs
- Youth services
- St Peters Child Care Centre & Preschool



### Economic Development, Regulatory Services, Environment & Planning

- Urban planning
- Building inspections
- Environmental health services
- On-street parking management
- Animal management
- Abandoned vehicles
- Creek maintenance
- Pest management
- Management of business precincts
- Strategic projects
- Economic development



### Governance, Communications & Administration

- Corporate governance
- Financial management
- Information management
- Customer services
- Organisational development
- Volunteer services
- Internal and external communications
- Media liaison
- Marketing

# Capital Works Program

## 2020–2021

Each year the Council invests significant funds to ensure that the quality and standard of the City's infrastructure, including roads, footpaths, kerbs, buildings and recreation and open space assets, is maintained and meets community expectations.

### Summary of the 2020–2021 Civil Infrastructure Capital Works Program

● Footpath ● Road Seal ● Kerb N = Northern side S = Southern side E = Eastern side W = Western side

Street	From	To		
<b>College Park</b>				
● Richmond St	Hatswell St	Torrens St	S	
● Torrens St	College St	Richmond St	W	
<b>Evandale</b>				
● ● Bakewell Rd	Payneham Rd	Frederick St		
● Bakewell Rd	Wellesley Ave	Portrush Rd		
● ● Frederick St	Janet St	Bakewell Rd		
● Olive Rd	Loch St	5 Olive Rd	N	
● Wellesley Ave	Bakewell Rd	Llandower Ave		
<b>Felixstow</b>				
● ● Kapoola Ave	Payneham Rd	End		
● Langman Gr	Wicks Ave	Pembury Gr		
<b>Firle</b>				
● Frick Ave	Scott St	Glynburn Rd	S	
● Gough Cres	Ryan Ave	End	W	
● ● Pam Crt	Marian Rd	End		
● ● Ryan Ave	Gage St	Hampden St		
● ● Shelley St	Gage St	Glynburn Rd		
<b>Glynde</b>				
● Alford Rd	Payneham Rd	4 Alford Rd	E	
● ● Barnes Rd	Sunbeam Rd	Lewis Rd		
● Wakelin St	Lewis Rd	Payneham Rd		
<b>Hackney</b>				
● ● ● Oxford St	Hackney Rd	Hatswell St	S	
● Regent St	Richmond St	End	W	
● Richmond St	Hackney Rd	Hatswell St	S	
● University St	Cambridge St	Oxford St	W	
<b>Joslin</b>				
● Booroo St	Eleventh Ave	End		
● Fifth Ave walkway	Fifth Ave	Sixth Ave		
● First Ave walkway	First Ave	Payneham Rd		
● ● Lambert Rd	Payneham Rd	First Ave	N	
● Third Ave	77 Third Ave	Lambert Rd	E	
● Werrina Ave	Sixth Ave	Ninth Ave	S	
<b>Kensington</b>				
● High St	Portrush Rd	Thornton St		
● ● Hill St	Bridge St	Shipsters Rd		
● Marchant St	Phillips St	End		
<b>Marden</b>				
● Beasley St	Caleb St	Broad St		
● Beasley St	Caleb St	Lower Portrush Rd		
● ● Kildare Ave	Pitt St	Wear Ave		
● Lower Portrush Rd	Payneham Rd	Beasley St	W	
● OG Rd	Turner St	Linear Park	E	
● Peter Cres walkway	Lower Portrush Rd	Peter Crt		
● River St	Battams Rd	Broad St		
● River St	Battams Rd	Portrush Rd		
● Wear Crt walkway	Marden Rd	Wear Crt		
● Willowbank Cres	Pitt St	Pitt St		
<b>Maylands</b>				
● Portrush Rd	Clifton St	Devitt Ave	W	

The Council's  
2020–2021  
Capital Works  
Program Budget  
\$9,919,500

Civil infrastructure  
\$5,629,000

Stormwater drainage infrastructure  
\$3,047,500

Renewal of playgrounds and  
associated reserve furniture  
\$693,000

Renewal of Council  
owned buildings  
and associated  
infrastructure  
\$550,000

The Civil Infrastructure  
Capital Works Program includes  
upgrades and improvements to the  
City's streets, including resealing  
of roads, footpath paving and kerbing.

For further information, contact the Council's  
City Assets Unit on 8366 4533.

● Footpath ● Road Seal ● Kerb N = Northern side S = Southern side E = Eastern side W = Western side

Street	From	To	
<b>Norwood</b>			
● ● Beyer St	Sydenham Rd	Woods St	
● ● Church Ave	26 Church Ave	43 Church Ave	
● Foster St	Queen St	13 Foster St	
● Gilbert St	Sydenham Rd	End	
● ● Henry St	Queen St	Portrush Rd	
● Jude Lane	Clarke St	Charles St	
● King St	Edmond St	Runge St	
● Moulden St	Bonney St	Magill Rd	
● Plane Tree Lane	Beulah Rd	End	E
● Polomka Lane	Jude Lane	John St	
● Sheppards Lane	Charles St	Kensington Rd	
● ● Sydenham Rd	The Parade	Beulah Rd	
● ● Taylor St	Edward St	Birrell St	
<b>Payneham</b>			
● Argent Pl	Marian Rd	End	
● Ashbrook Ave	45 Ashbrook Ave	Payneham Rd	
● Ashbrook Ave	Bridge Rd	Henry St	
● ● Harcourt Rd	Kapunda Tce	Portrush Rd	
● Marian Rd	Ashbrook Ave	Avenue Rd	S
● ● Payne St	Taylor Ave	Rosella St	
● ● Taylor Ave	Portrush Rd	Payne St	
<b>Payneham South</b>			
● Ashbrook Ave	Coorara Ave	Luhrs Rd	
● Devitt Ave	Aveland Ave	Ashbrook Ave	N
● ● Pam St	Luhrs Rd	End	
● Second Ave	Ashbrook Ave	47 Second Ave	S N
● ● Slape Gr	Coorara Ave	Luhrs Rd	

Street	From	To	
<b>Royston Park</b>			
● ● Battams Rd	Addison Rd	Ninth Ave	
● ● Oaklands Ave	Ninth Ave	Tenth Ave	
<b>St Morris</b>			
● Fifth Ave	26 Fifth Ave	Green St	N
● First Ave	Gage St	Green St	N
● Frank St	Magill Rd	Third Ave	E
● Third Ave	Williams Ave	Glynburn Rd	S
<b>St Peters</b>			
● ● Fifth Lane	St Peters St	Stephen Tce	
● ● Fifth Lane	St Peters St	Stephen Tce	
● ● Fourth Ave	Harrow Rd	St Peters St	
● River St	14 River St	Tenth Ave	N
● Seventh Ave	Harrow Rd	St Peters St	E
● ● Stephen Tce	First Ave	Second Ave	W
● Winchester St	First Ave	Second Ave	N
<b>Stepney</b>			
● ● Alfred St	Nelson St	Ann St	
● ● Battams St	Loch St	Olive Rd	E
● Cornish St	Nelson St	End	E
● ● Henry St	Stepney St	Nelson St	S N
● Loch St	Olive Rd	Flora St	E
● ● Mary St	Laura St	Flora St	
<b>Trinity Gardens</b>			
● ● Amherst Ave	Magill Rd	Albermarle Ave	
● ● Hereford Ave	Lechfield Cres	Seventh Ave	

# Upcoming Events

## August – December 2020

### Council Meetings

7.00pm, Council Chambers,  
Norwood Town Hall

**Monday 3 August**

**Monday 7 September**

**Tuesday 6 October**

**Monday 2 November**

**Monday 7 December**



### Syd Jones Reserve Grand Opening

*Sunday 13 September*

*Syd Jones Reserve,  
Sullivan Street, Firl*

Explore the newly upgraded  
playground, tennis courts  
and facilities!



### Urban Youth Art + Design Exhibition

*Thursday 15 October –  
Saturday 7 November*

*Norwood Town Hall*



### Raising the Bar

*Tuesday 20 October*

*6.30pm & 8.30pm*

Speakers and venues to be  
announced September 2020  
at [www.npsp.sa.gov.au/rtb](http://www.npsp.sa.gov.au/rtb)



### Remembrance Day

*Wednesday  
11 November*

*11.00am*

*RSL Memorial Gardens  
Payneham*

## Christmas IN NPSP



### Mayor's Christmas Card Competition

*Entries close  
Monday 21 September*



### Twilight Carols

*Friday 4 December*

*Linde Reserve, Stepney*



### Movie on the Oval

*Saturday 12 December*

*7.00–11.00pm  
Norwood Oval, Norwood*

Explore more events and activities  
on the Council's website at [www.npsp.sa.gov.au](http://www.npsp.sa.gov.au)





*be kind*  
TO OTHERS



*be kind*  
TO YOURSELF



*be kind*  
TO BUSINESS



*be kind*  
CITY OF NORWOOD  
PAYNEHAM & ST PETERS



In times of adversity, one way we can cope is to come together as a community and show a little kindness. Be kind to others, be kind to those in need and be kind to yourself.

**Drop this Be Kind postcard in a neighbour's letterbox to lend a helping hand.**

*Hello!* I am your neighbour and I would like to help.

My name is .....

I live locally at .....

My phone number is .....

If you need support I can help with

- Picking up shopping
- Posting mail
- A friendly phone call
- Urgent supplies

Other .....

COVID-19 is contagious. Please take every precaution to ensure you are spreading only kindness. Avoid physical contact (1.5m distance). Wash your hands regularly. Items should be left on your doorstep. Care for one another and share your stories.

*be kind*  
www.npsp.sa.gov.au



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www.npsp.sa.gov.au



*be kind*



Cut along dotted lines

CALLING ALL  
YOUNG ARTISTS

canvas youth  
arts  
& events  
program

NPSY Youth

ART  
WANTED

#canvasyoutharts

## Urban Youth Art + Design Exhibition

The City of Norwood Payneham & St Peters' Urban Youth Art + Design Exhibition will provide an opportunity for the general public to view the artwork and recognise the talents and contributions of young people in our community.

The theme for the exhibition, Urban Youth, calls on the imagination and creativity of youth to artistically express themselves and the ideas, trends and inspirations relevant to modern life as a young person in our community.

**15 OCTOBER – 7 NOVEMBER 2020  
NORWOOD TOWN HALL**

illustration, paintings, photography, sculpture, textiles, mixed media

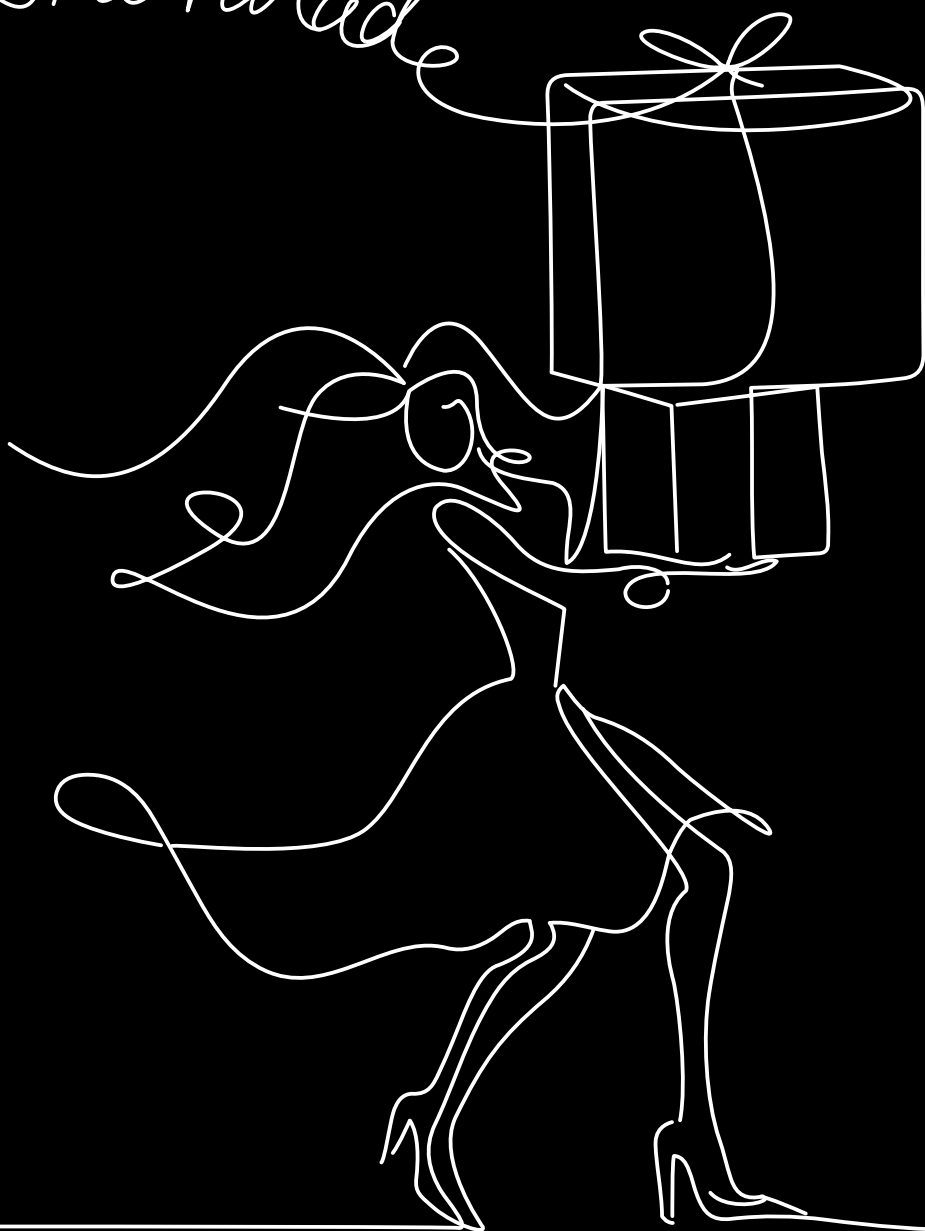
**Entries close at 12 noon, Wednesday 23 September.  
For more information email at [canvas@npsp.sa.gov.au](mailto:canvas@npsp.sa.gov.au)**

# SHOP to WIN

*Rediscover The Parade*

**Win a share  
of \$12,500**

to shop your  
favourite stores,  
services, cafes,  
restaurants and  
boutiques.\*



Entries close 5pm 17 August 2020

Enter at  
**theparadenorwood.com**

 @ParadeNorwood  /TheParadeNorwood

Prize drawn on Wednesday 19 August 2020. There is no limit to the number of entries any person may submit. Total prize valued at \$12,500 RRP. \*For full terms and conditions visit [theparadenorwood.com](http://theparadenorwood.com) | Licence No. T20/672



**City of  
Norwood  
Payneham  
& St Peters**