



Operational & Other Community Land *Community Land Management Plan*

Updated November 2021



City of
Norwood
Payneham
& St Peters

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Adoption and Review

The Operational & Other Community Land Community Land Management Plan was adopted by the Council on 1 June 2020.

The Council will review this Plan within three years of the adoption date, or otherwise as required from time-to-time.

Cover and Right: Stormwater Drainage Network Upgrade Project

Operational & Other Community Land

This Community Land Management Plan has been prepared pursuant to Section 196 of the *Local Government Act 1999* (the Act).

Background

Councils hold a wide variety of property, including land that may not be broadly utilised by the general public, but which plays an important role in enabling the Council to carry out its operational functions. For instance, land which forms part of the Council's stormwater management system, which provides linkage between public spaces, or which provides screening for residential development adjacent to the public road network.

The Council has 26 pieces of operational land located throughout the City.

What land does this include?

An excerpt from the Council's Community Land Register listing all operational and other Community Land is contained within **Appendix A**.

Description

This category of Community Land incorporates all other Community Land held by the Council, aside from reserves and parks, sporting facilities, and civic and community facilities. This land is often comprised of small parcels of land that serve various operational purposes, including, e.g.:

- drainage reserves — this land forms part of the stormwater management system and acts to manage stormwater flows during storm events, it may contain drainage infrastructure or encompass a natural watercourse (e.g. Amherst Avenue Drainage Reserve or Turner Street Drainage Reserve);
- road 'buffer' and 'screening' reserves — this land acts as a barrier between privately-owned property and public roads to deflect noise and wind and to maintain visual amenity for adjacent landowners, and often includes vegetation as a natural screen (e.g. Lower Portrush Road Buffer Reserve); and
- land utilised for car parking (e.g. St Peters Street Car Park).

Operational and Other Community Land Map



Legend

1	Amherst Avenue Drainage Reserve
2	Breaker Street Drainage Reserve
3	Donegal Street Reserve
4	Felixstow Car Park
5	Lower Portrush Road Buffer Reserve No 1
6	Lower Portrush Road Buffer Reserve No 2
7	Lower Portrush Road Buffer Reserve No 3
8	Magdalen Street Drainage Reserve
9	Margaret Street and Hampden Street Drainage Reserve
10	Marian Road Drainage Reserve No 1
11	O G Road Car Park
12	O G Screening Reserve No 1
13	O G Screening Reserve No 2
14	Oxford Place Reserve
15	Pam Avenue Drainage Reserve
16	Payneham Drainage Reserve No 2
17	St Margarets Crescent Reserve No 1
18	St Margarets Crescent Reserve No 2
19	St Margarets Crescent Reserve No 3
20	St Peter's Street Car Park
21	Third Avenue Drainage Reserve No 1
22	Third Creek Drainage Reserve No 4
23	Turner Street Buffer Reserve
24	Turner Street Drainage Reserve
25	Vogt Place Buffer Reserve
26	Webbe Street Car Park



Purpose of the Land

In general terms, operational and other Community Land is held by the Council for one or more of the following purposes:

- to protect and enhance the lifestyle, amenity and 'sense of place' in the City;
- to protect and enhance the natural environment, including areas of remnant vegetation, biodiversity and waterways and riparian zones;
- to act as part of the stormwater management system and manage stormwater flows throughout the City;
- to provide 'buffer' and 'screening' zones between private property and Council land or public roads; and
- to facilitate the provision of the Council's operational functions (including provision of car parking and infrastructure) across the City.

Key Management Objectives

The Council will seek to manage all Community Land in accordance with all applicable legislative requirements and all relevant Council policies, strategies and management plans (including the Council's Strategic Management Plan *CityPlan 2030*), as introduced or amended from time-to-time.

In addition, the Council will seek to manage all Community Land in accordance with the following key management objectives to:

- protect, enhance and expand public open space;
- maintain the quality and useability of open space over time;
- provide a range of services and facilities that benefit the City and cater to a variety of community needs (for ratepayers, residents and visitors);
- provide convenient and accessible public spaces for people of all ages, backgrounds and abilities;
- permit a broad range of land uses and activities in appropriate locations to promote dynamic community life within the City;
- protect and enhance the natural environment and promote sustainable and efficient management practices; and
- identify and pursue opportunities for more efficient, equitable and innovative use of Council land and facilities, taking into account changing community needs over time.

A Management Strategies table that contains the Council's specific objectives, strategies, performance targets and measures for management of operational and other Community Land (as required by Section 196(3) of the Act) is contained within **Appendix B**.

The categories included in the Management Strategies apply only to the extent that they are relevant to each parcel of land (for instance, the management objectives, strategies and targets relating to buildings or roadways may not apply to all operational and other Community Land).

Trusts, Dedications and Other Restrictions

Where Community Land is subject to a trust, dedication, reservation or other restriction that controls the use or management of that land, this information is included in the Community Land Register in **Appendix A**.

Leasing and Licensing

Pursuant to Section 202 of the Act, the following leasing and licensing arrangements are authorised for all operational and other Community Land (unless otherwise stated in this Plan):

Type of Arrangement	Length of Term	Authorised Uses
Leases (exclusive use)	Up to 15 years (Five + five + five)	Car parks on any of the land included in this Plan may be used on a commercial basis for the provision of publicly accessible electric vehicle charging stations.
Leases (exclusive use)	Up to one year	Any use consistent with the Purpose of the Land set out in this Plan. Use of the land for a business purpose may be granted where it occurs on a single occasion or on a short-term basis (up to the maximum term length), subject to approval
Licences (non-exclusive use)	Up to one year	
Casual Hire (non-exclusive use)	Nil	Not Applicable.

Notes:

- All existing leases, licences and casual hire arrangements in place with respect to operational and other Community Land at the time of adoption of this Plan, are taken to be authorised for the purposes of this Plan
- The Council can approve the use of Community Land for a business purpose in accordance with the provisions of this Community Land Management Plan, pursuant to Section 200 of the Act.
- Where a lease or licence is proposed to be granted for a term of more than five years, or where a use of Community Land outside the Authorised Uses is proposed, this will be at the Council's discretion in all respects, and the Council is required to comply with its public consultation policy pursuant to Section 202(3) of the Act.

Appendix A

*Community Land Register
Operational and Other
Community Land*

#	Name of Land	Address of Land	Certificate of Title	Plan and Parcel	Notes	Lease / Licence*	Land area (approximate m ²)
1	Amherst Avenue Drainage Reserve	Lot 104 Amherst Avenue, Trinity Gardens SA 5068	5635/729	F216656 A104	Between 48 and 50 Amherst Ave and 49 and 51 Annesley Avenue		68
2	Breaker Street Drainage Reserve	Lot 1 and 2 Breaker Street, St Morris SA 5068 Lot 30A Hereford Avenue, Trinity Gardens SA 5068	5290/534 5706/819	F149500 Q1, Q2 F217626 A90			328
3	Donegal Street Reserve	Donegal Street, Norwood SA 5067	6183/172	F251739 A43			438
4	Felixstow Car Park	487 Payneham Road, Felixstow SA 5070	6106/107	F128115 A81	Also known as 'Glynde Corner Car Park'		995
5	Lower Portrush Road Buffer Reserve No 1	Lower Portrush Road, Marden SA 5070	5064/978	D32029 A42			13
6	Lower Portrush Road Buffer Reserve No 2	Lower Portrush Road, Marden SA 5070	5064/979	D32029 A43			135
7	Lower Portrush Road Buffer Reserve No 3	Lower Portrush Road, Marden SA 5070	5847/966	D56974 A55			128
8	Magdalen Street Drainage Reserve	Lot 65 Magdalen Street, College Park SA 5069	5798/338	F136516 A65	Between 1A and 3A Magdalen Street		87
9	Margaret Street and Hampden Street Drainage Reserve	Lot 91 and 17 Margaret Street, Firlie SA 5070	418/42 5867/111	D3212 A91 C21161 A11			1292
10	Marian Road Drainage Reserve No 1	Lot 20 Marian Road, Payneham South SA 5070	5479/345	D47195 A20			753
11	O G Road Car Park	Payneham Road, Felixstow SA 5070	Pt 5859/643	D58460 A100	Adjacent to Payneham Memorial Swimming Centre		2968
12	O G Screening Reserve No 1	O G Road, Felixstow SA 5070	5150/301	D37987 A99			110
13	O G Screening Reserve No 2	O G Road, Felixstow SA 5070	5150/300	D37987 A98			311
#	Name of Land	Address of Land	Certificate of Title	Plan and Parcel	Notes	Lease / Licence*	Land area (approximate m ²)
14	Oxford Place Reserve	Lot 7 Gray Street, Norwood SA 5067	5353/567	D45400 A105 D2788 A7			98
15	Pam Avenue Drainage Reserve	Lot 11 Pam Street, Firlie SA 5070	5809/158 5809/159 2047/161	F218038 A140 F218039 A150 D5940 A11			660
16	Payneham Drainage Reserve No 2	Lot 2 Rosella Street, Payneham SA 5070	5557/18 2829/14	D49469 A2 D7014 A29	Payneham Drainage Reserve No 1 is held by the Council in Fee Simple (Public Road) (CT 546/58)		1,180
17	St Margarets Crescent Reserve No 1	Lot 23 Briar Road, Felixstow SA 5070	5061/745	D33115 A23			233
18	St Margarets Crescent Reserve No 2	Lot 25 St Margarets Crescent, Felixstow SA 5070	5061/747	D33115 A25			130
19	St Margarets Crescent Reserve No 3	Lot 24 St Margarets Crescent, Felixstow SA 5070	5061/746	D33115 A24			139
20	St Peters Street Car Park	1-3 and 5 St Peters Street, St Peters SA 5069	5441/169 5441/171 5440/496	F21849 A965 F21849 A964 F21849 A966	Across the street from St Peters Civic Centre Complex		968
21	Third Avenue Drainage Reserve No 1	Lot 96 Third Avenue, St Peters SA 5069	5814/424	F135747 A96	Between 65 and 67 Third Avenue		82
22	Third Creek Drainage Reserve No 4	Lot 100 Payneham Road and Lot 205, Cann Close, Felixstow SA 5070	Pt 5859/643 Pt 5386/506	D58460 A100 D42573 Q23	Reserve runs alongside Patterson Sportsground and over Turner Street, and joins Turner Street Drainage Reserve		5,264
23	Turner Street Buffer Reserve	Lot 202 Wisteria Grove, Felixstow SA 5070	5736/452	D54134 A204			20
24	Turner Street Drainage Reserve	Lot 205 Cann Close, Felixstow SA 5070	Pt 5386/506 5306/475	D42573 Q22 D42573 A205	Joins Third Creek Drainage Reserve No 4		2,764

#	Name of Land	Address of Land	Certificate of Title	Plan and Parcel	Notes	Lease / Licence*	Land area (approximate m ²)
25	Vogt Place Buffer Reserve	Lot 202 Wisteria Grove, Felixstow SA 5070	5736/451	D54134 A203			814
26	Webbe Street Car Park	Lot 115 Harris Street, Norwood SA 5067	6013/738 6013/736 6013/740 6013/741 6013/742 6013/743 6013/744 6013/737 6013/735	F47093 A141, 142 F47093 A115 F47093 A190 F47093 A195 F47093 A196 F47093 A199 F47093 A1115 F47093 A136 F47093 A135 D756 A34	Adjacent to Norwood Town Hall Civic Centre		4,948
			5731/290 6013/736 5775/590 6025/377 6013/734	D756 A32, A33 F139677 A16 F139267 A87 F47093 A188 D74380 A2			

Notes:

*For further details relating to a Lease or Licence, see the Council's Lease & Licence Register, available at: www.npsp.sa.gov.au
The information provided in this Register was correct at the time of publication.

Appendix B

Management Strategies Operational and Other Community Land

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
1	Public Access and Mobility	Provide reserves, facilities and spaces that are fit-for-purpose, safe, well-maintained and accessible for people of all ages, backgrounds and abilities*	<p>Design and provide safe, high quality facilities and spaces for all people</p> <p>Provide safe and accessible movement for all people</p> <p>Implement the Council's <i>Access & Inclusion Strategy and Access & Inclusion Policy</i> (as amended from time-to-time)</p> <p>Identify opportunities for accessible and inclusive elements in all Masterplans for upgrades and redevelopments of Council reserves, facilities and public places</p> <p>Explore opportunities to improve city parking with smart technology</p> <p>Facilitate smart mobility options (e.g. micro-mobility, active travel, green transport)</p> <p>Improve smart mobility options/outcomes in Council reserves, facilities and public places</p>	<p>Achieve a resident perception rating higher than the average from the previous four Council Community Surveys for the level of community satisfaction with the access to services and facilities.</p> <p>All upgrades and redevelopments are compliant with relevant legislation, strategies and standards relating to public access (including, e.g., <i>Disability Discrimination Act 1992 (Cth)</i>, <i>National Disability Strategy</i>, <i>Building Code of Australia</i>, <i>Australian Standards</i>)</p> <p>Citizens of all ages and abilities have equitable access to building, open space and services available in the City</p> <p>All upgrades and redevelopments include accessible or inclusive elements</p> <p>Consider and incorporate smart technology and smart mobility options in upgrades of Council reserves, facilities and public place upgrades (where practicable)</p> <p>Targets otherwise as outlined in the Council's Smart City Implementation Strategy and Smart City Action Plan (as amended from time-to-time)</p> <p>Enter into arrangements with up to two (2) private sector proponents to install a maximum of 16 publicly accessible electric vehicle (EV) charging stations at key locations across the City over the period 2021–2036, with a minimum of two (2) charging stations installed within the period 2021–2023.</p>	<p>Community Survey (undertaken every two (2) years) – level of resident satisfaction</p> <p>Audit of upgrades and redevelopments once completed</p> <p>Annual reporting on <i>Access & Inclusion Strategy</i></p> <p>Review of Masterplans prior to Council endorsement</p> <p>Performance measures as per the Council's Smart City Implementation Strategy and Smart City Action Plan (as amended from time-to-time)</p> <p>Number of EV charging stations installed in 2021–2023 and 2021–2036</p>

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
2	Cultural Vitality	Dynamic community life in public places and precincts*	<p>Facilitate a mix of land uses and activities in appropriate locations in balance with amenity and character</p> <p>Create and provide interesting and vibrant public spaces to encourage interaction and gatherings</p> <p>Host and facilitate community events and activities</p> <p>Protect and enhance places, streetscapes, precincts and landmarks which reflect the built and cultural history of our City</p> <p>Promote use of Council re-serves, facilities and public places to activate the surrounding precinct</p> <p>Promote the City as a visitor destination</p>	<p>Undertake the design or upgrade of at least one public space per annum</p> <p>Hold a minimum of six major community events per year</p> <p>Achieve a resident perception rating higher than the average from the previous four Council community surveys for the level of community satisfaction with cultural heritage programs provided by the Council</p> <p>Year-on-year increase in the number of business promotional initiatives held</p> <p>Year-on-year increase in community recycling and green waste diverted from landfill across the City</p> <p>Install recycling and/or food and garden organics bins at Council reserves, facilities and public places where practicable</p> <p>All community events held by the Council are 'zero waste'</p> <p>Year-on-year increase in corporate purchases of products of materials that contain recycled content</p>	<p>The number of designs or upgrades undertaken to community spaces by the Council</p> <p>The number of community events held</p> <p>Community Survey undertaken by the Council every two years</p> <p>The number of promotional initiatives undertaken by the Council</p> <p>Tonnes of community recycling and green waste diverted from landfill as a percentage of the total waste collected, measured each financial year</p> <p>Number of recycling and food and garden organics bins installed per year</p> <p>Number of 'zero waste' community events held by Council each year</p> <p>The weight (tonnes) of recycled content purchased by the Council, as reported under the LGA Circular Procurement Pilot Project</p>
3	Economic Development	Cosmopolitan business precincts contributing to the prosperity of the City*	<p>Value and promote the City's rich cultural and built heritage*</p>	<p>Year-on-year increase in the number of business promotional initiatives held</p>	<p>The number of community events held</p>
4	Environmental Sustainability	Sustainable and efficient management of resources*	<p>Investigate and implement innovative waste reduction and education initiatives</p> <p>Incorporate "zero waste" or low waste principles into community event planning</p> <p>Prioritise the purchase of recycled products and materials in the replacement or upgrade of Council assets in reserves, facilities and public places, for all relevant product types</p>	<p>Year-on-year increase in community recycling and green waste diverted from landfill across the City</p> <p>Install recycling and/or food and garden organics bins at Council reserves, facilities and public places where practicable</p> <p>All community events held by the Council are 'zero waste'</p>	<p>Tonnes of community recycling and green waste diverted from landfill as a percentage of the total waste collected, measured each financial year</p> <p>Number of recycling and food and garden organics bins installed per year</p> <p>Number of 'zero waste' community events held by Council each year</p>

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
		Mitigating and adapting to the impacts of climate change*	Undertake climate change ad-aptation initiatives for our as-sets, public spaces, services and operations	Achieve a resident perception rating higher than the average from the previous four Council Community Surveys for the level of community satisfaction with the Council's response to climate change	Community Survey undertaken by the Council every two years
			Implement actions from the Resilient East Action Plan 2020–2025	Refer to timeframes for actions in the Action Plan	Resilient East reporting on Action Plan each financial year
5	Public Amenity	All Council reserves and facilities maintained as smoke-free facilities	Educating the community about the Council's <i>Smoke-Free Policy</i>	No smoking in smoke-free areas	Review of the number of complaints received regarding smoking in smoke-free areas annually
		Improve the usage and amenity of public and green spaces	Integrate digital technology into parks and green spaces to improve amenity, sustainability and safety Leverage smart data collection to improve planning and management of parks and public space Investigate the usage of smart sensors to enhance the collection and activation of data to improve public asset management	Consider and incorporate digital and smart technology in upgrades of Council reserves, facilities and public place upgrades (where practicable) Targets otherwise as outlined in the Council's Smart City Implementation Strategy and Smart City Action Plan (as amended from time-to-time) Performance measures as per the Council's Smart City Implementation Strategy and Smart City Action Plan (as amended from time-to-time)	Performance measures as per the Council's Smart City Implementation Strategy and Smart City Action Plan (as amended from time-to-time)
6	Leasing, Licensing and Casual Hire	Public and private use of Council reserves and facilities is managed in an equitable, efficient and consistent manner	New leases and licences are assessed against a leasing and licensing strategy Maintenance of a Lease and Licence Register Community Land Management Plans regulate unauthorised uses and tenure for leasing and licensing of public open space and facilities. Regular inspections of leased / licensed / hired reserves and facilities to ensure compliance by users Explore opportunities for increased and varied use of Council reserves and facilities (both short-term and long-term)	Development of a leasing and licensing policy framework for the City All leases, licences and hire arrangements are up-to-date and compliant with relevant legislative requirements Leased / licensed / hired facilities are used in accordance with the terms of their lease / licence / hire arrangement	Adoption of a leasing and licensing policy framework by the Council Review of Lease & Licence Register annually Inspection records for properties
7	Urban Design	Pleasant, well designed and sustainable urban environments* Sustainable streets and open spaces*	Encourage sustainable and quality urban design outcomes in all Council reserves and facilities Maximise the extent of green landscaping provided in new development and in the public realm Protect, enhance and expand public open space Integrate green infrastructure into streetscapes and public spaces	Highest and best usage of all Council reserves and facilities Development of a leasing and licensing strategy for all Council owned properties	Annual review to determine usage and occupancy of Council reserves and facilities Adoption of a leasing and licensing strategy by the Council The number of designs or upgrades undertaken to community spaces by the Council Audit of upgrades and redevelopment once completed

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
8	Graffiti, Vandalism and Litter	Council reserves, facilities and public places are maintained free from graffiti, vandalism and litter in the interests of public amenity and safety	<p>Provision of public waste bins at all Council reserves and facilities</p> <p>Public waste bins are emptied in accordance with the Council's service standard (frequency dependent upon location)</p> <p>Community education regarding waste management and reporting of incidents of littering, graffiti and/or vandalism</p> <p>General inspection and monitoring of reserves for graffiti, vandalism and litter</p> <p>CRMs in relation to graffiti, vandalism and litter are investigated and action taken where practicable (including reporting to the Police where required)</p> <p>Volunteer Graffiti Removal Program across the City (priority removal for offensive content)</p> <p>Explore opportunities for urban design to reduce risk of graffiti and/or vandalism in upgrades or redevelopments of Council reserves, facilities and public places</p>	<p>No complaints regarding litter and provision of / access to public waste bins</p> <p>Inspection of approximately five reserves per month, and otherwise as required</p> <p>CRMs are actioned in accordance with the Council's service standard</p> <p>Continued implementation of the Volunteer Graffiti Removal Program</p> <p>All Masterplans for Council reserves, facilities and public places incorporate urban design that seeks to reduce the risk of graffiti and/or vandalism (where relevant)</p>	<p>Review of CRMs relating to litter and provision of/access to public waste bins</p> <p>Inspection and maintenance records</p> <p>Review of CRM responses against the Council's service standard, monthly</p> <p>Records of Graffiti Removal Program</p> <p>Review of Masterplans prior to Council endorsement</p>
9	Animal Management	Animal management in Council reserves, facilities and public places is conducted in accordance with the objectives set out in the Council's <i>2019-2024 Dog & Cat Management Plan</i>	<p>As set out in the <i>2019-2024 Dog & Cat Management Plan</i> (as amended from time-to-time)</p> <p>As set out in the <i>2019-2024 Dog & Cat Management Plan</i> (as amended from time-to-time)</p>	<p>As set out in the <i>2019-2024 Dog & Cat Management Plan</i> (as amended from time-to-time)</p> <p>As set out in the <i>2019-2024 Dog & Cat Management Plan</i> (as amended from time-to-time)</p>	<p>As set out in the <i>2019-2024 Dog & Cat Management Plan</i> (as amended from time-to-time)</p> <p>As set out in the <i>2019-2024 Dog & Cat Management Plan</i> (as amended from time-to-time)</p>

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
10	Pest Control	To maintain public safety and amenity in Council reserves, facilities and public places	<p>General inspection and monitoring of reserves for pest control</p> <p>Annual termite inspections of Council buildings</p> <p>Treatment of pest infestations and animal management issues if and when they arise (eg, bees, ant, cockroach, rodents, possums, pigeons, fruit fly)</p> <p>CRMs in relation to pest control are investigated and action taken where practicable</p> <p>Utilisation of environmentally sustainable pest control measures where practicable</p>	<p>Inspection of approximately five reserves per month, and otherwise as required</p> <p>CRMs are actioned in accordance with the Council's service standard</p> <p>Relocation of up to 50% of bee infestations at Council reserves, facilities and public places</p>	<p>Inspection and maintenance records</p> <p>Review of CRM responses against the Council's service standard, monthly</p> <p>Review of CRMs relating to bee infestations and action taken</p>

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
11	Vegetation and Landscaping	Vegetation, landscaping and grassed areas at Council reserves, facilities and public places are fit-for-purpose, safe and well-maintained	Regular vegetation maintenance program at all Council reserves, facilities and public places (including, e.g., pruning, fertilising, irrigation, mulching, plant replacement) (frequency dependent upon type of vegetation) General inspection and monitoring of reserves for vegetation and landscaping CRMs in relation to vegetation and landscaping are investigated and action taken where practicable	Delivery of maintenance program Development of maintenance plans for all Council reserves and facilities upon completion of reserve upgrade or redevelopment Inspection of approximately five reserves per month, and otherwise as required CRMs are actioned in accordance with the Council's service standard	Inspection and maintenance records Number of maintenance plans developed Review of CRM responses against the Council's service standard, monthly
		Sustainable streets and open spaces*	Protect, diversify and increase green cover Establish a network of linked open spaces for wildlife habitat	Plant a minimum of 500 new trees per year in streets and/or public spaces.	The number of new trees planted by the Council (LiDAR Analysis – Mapping Data)
		Thriving and healthy habitats for native flora and fauna*	Identify and protect existing native vegetation and enhance habitat quality Revegetate designated areas with local native species where appropriate Facilitate community participation in revegetation programs and gardening programs, where appropriate Site management and maintenance of the St Peters Billabong to be conducted in accordance with any specific management plan for the Billabong, in connection with Green Adelaide (or other relevant body), as amended from time-to-time	Undertake at least two initiatives to promote the value of native flora and fauna per year St Peters Billabong is maintained in accordance with applicable management plan (if any)	Number of initiatives to promote and educate the community about the value of native flora and fauna, per year Review of management and maintenance as required under plan (if any)

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
12	Watercourses and Wetlands	Sustainable and efficient management of resources*	Trees at Council reserves, facilities and public places are healthy, structurally sound and well-maintained Improve the water quality in our City's watercourses Make better use of water resources including the harvesting and re-use of stormwater	Continued implementation of tree management program and general inspection and monitoring regime Development of a Tree Strategy for the City Development of a comprehensive register for all Council trees in the City	Inspection and monitoring records (annually or otherwise as required) Development of Strategy Register developed
			CRMs in relation to trees are investigated and action taken where practicable	CRMs are actioned in accordance with the Council's service standard	Review of CRM responses against the Council's service standard, monthly
			General inspection and monitoring of reserves for watercourses and wetlands (where relevant)	Incorporate water sensitive urban design (WSUD) / stormwater capture and treatment considerations in reserve and public place upgrades (where practicable) Achieve a resident perception rating higher than the average from the previous four Council Community Surveys for the level of satisfaction with the Council's management and use of water	Number of projects with WSUD/stormwater capture and treatment considerations per year Community Survey undertaken by the Council every two years
			CRMs in relation to watercourses and wetlands are investigated and action taken where practicable	CRMs are actioned in accordance with the Council's service standard	Review of CRM responses against the Council's service standard, monthly

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
13	Drainage and Stormwater Management	Sustainable and efficient management of resources*	<p>Encourage the capture and re-use of stormwater and reduce stormwater run-off from Council reserves, facilities and public places</p> <p>Implementation of the Eastern Regional Alliance (ERA) Waterproofing Eastern Adelaide Stormwater Harvesting and Re-Use Project</p> <p>Manage stormwater to reduce the risks of flooding</p> <p>Development and review of the Flood Mapping and Management Strategy</p> <p>Implementation of the Stormwater Infrastructure Asset Management Plan</p> <p>Implementation of the Council's 15-year Drainage Program across the City</p> <p>Implementation of an annual scheduled maintenance program for all side entry pits</p> <p>Continued implementation of gross pollutant trap cleaning and inspection program for relevant creeks and rivers (frequency dependent upon rain events)</p> <p>CRMs in relation to drainage and stormwater management are investigated and action taken where practicable</p>	<p>Incorporate water sensitive urban design (WSUD) / stormwater capture and treatment considerations in reserve and public place upgrades (where practicable)</p> <p>Connection of all Council parks and reserves to the Council's recycled water supply</p> <p>Reduction in local area flooding (particularly in high priority areas in the City, as identified in the Flood Mapping and Management Strategy)</p> <p>Trunk mains across the City are capable of transferring a 100-year flow</p> <p>CRMs are actioned in accordance with the Council's service standard</p>	<p>Number of projects with WSUD/stormwater capture and treatment considerations per year</p> <p>Number of parks and reserves connected to the Council's recycled water supply</p> <p>Number of reported incidents of local area flooding per storm event</p> <p>Review of Drainage Program annually in Budget process</p> <p>Review of CRM responses against the Council's service standard, monthly</p>

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
14	Irrigation	<p>Irrigation systems at Council reserves, facilities and public places are fit-for-purpose, safe and well-maintained</p> <p>Utilise best practice and sound horticultural principles to maximise efficient use of water</p>	<p>Irrigation of Council reserves, facilities and public places is managed in accordance with the Council's Irrigation Policy and Irrigation Management Plans</p> <p>Automatic or manual irrigation systems programmed to meet the needs of each area (including, e.g., soil type, grass type, use of area, water quality, climatic conditions)</p> <p>Inspections and monitoring of irrigation systems to assess asset condition, performance and maintenance as required</p> <p>CRMs in relation to irrigation are investigated and action taken where practicable</p>	<p>Irrigation of Council reserves, facilities and public places (where relevant) meets the Irrigated Public Open Space (IPOS) Code of Practice requirements and relevant legislative requirements</p> <p>Inspection of approximately five reserves per month and otherwise as required</p> <p>CRMs are actioned in accordance with the Council's service standard</p>	<p>Review of water use and irrigation practices against IPOS Code of Practice, annually (or otherwise as required)</p> <p>Inspection and maintenance records</p> <p>Review of CRM responses against the Council's service standard, monthly</p>
15	Public Lighting	<p>Council reserves, facilities and public places are lit for safety and amenity</p>	<p>Public lighting installed or upgraded to appropriate lighting levels where practicable (where Council responsible for lighting infrastructure)</p> <p>Use LED or energy efficient lighting where practicable</p> <p>CRMs in relation to public lighting are investigated and action taken where practicable</p>	<p>Public lighting installed and maintained in accordance with Australian standards</p> <p>CRMs are actioned in accordance with the Council's service standard</p>	<p>Maintenance and upgrade records</p> <p>Review of CRM responses against the Council's service standard, monthly</p>

#	Category	Objectives	Strategies	Performance Targets	Performance Measures
16	Outdoor Furniture and Associated Structures (includes, e.g., seats, benches, tables, shelters, barbecues, litter bins, drinking fountains, signage, dog poo bag dispensers)	Outdoor furniture and associated structures in Council reserves, facilities and public places are fit-for-purpose, safe and well-maintained	Inspection and monitoring of outdoor furniture and associated structures to assess asset condition, performance and maintenance CRMs in relation to outdoor furniture and associated structures are investigated and action taken where practicable	All outdoor furniture and associated structures are compliant with Australian Standards and legislative requirements Inspection of approximately five reserves per month, and otherwise as required	Inspection and maintenance records Review of CRM responses against the Council's service standard, monthly
17	Fencing, Retaining Walls and Associated Structures	Fencing, retaining walls and associated structures at Council reserves, facilities and public places are fit-for-purpose, safe and well-maintained	Inspection and monitoring of fencing, retaining walls and associated structures to assess asset condition, performance and maintenance CRMs in relation to fencing, retaining walls and associated structures are investigated and action taken where practicable	All fencing, retaining walls and associated structures are compliant with Australian Standards and legislative requirements Inspection of approximately five reserves per month, and otherwise as required	Inspection and maintenance records Review of CRM responses against the Council's service standard, monthly
18	Roadways, Car Parks and Paths	Roadways, car parks and paths at Council reserves, facilities and public places are fit-for-purpose, safe and well-maintained	Regular inspections and monitoring of roadways, car parks and paths to assess asset condition, performance and maintenance Regular street sweeping of car parks and roadways (approximately every six weeks) CRMs in relation to roadways, car parks and paths are investigated and action taken where practicable	All newly constructed car parking is compliant with Australian Standards and legislative requirements, and is paved Inspection of approximately five reserves per month, and otherwise as required Implementation of inspection and monitoring regime and street sweeping program	Inspection and maintenance records Review of CRM responses against the Council's service standard, monthly

Notes:

*See the Council's Strategic Management Plan *CityPlan 2030: Shaping Our Future*, for the Council's strategic objectives for the City.

'CRMs' – CRMs are Customer Requests logged in the Council's Customer Request Management System. CRMs are investigated and action taken where practicable (ie within Council budgetary limits, and in accordance with the Council's service standard and timeframe, for that category of request).

Further Information

For information on the Council's Community Land Management Plans, please visit www.npsp.sa.gov.au or phone 8366 4555.

You can also visit the Council's Customer Service Centre at the Norwood Town Hall, 175 The Parade, Norwood.

Additional Copies

The Community Land Management Plan: *Operational & Other Community Land* can be viewed online at www.npsp.sa.gov.au

Additional copies may also be obtained by:

- visiting Norwood Town Hall
- visiting any of the Council's Libraries
- emailing townhall@npsp.sa.gov.au
- contacting the Council on 8366 4555
- writing to the Council at PO Box 204, Kent Town SA 5074

City of Norwood Payneham & St Peters
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City of
**Norwood
Payneham
& St Peters**